



## GENERAL TERMS

### 1 GENERAL

- 1.1 VikingBet is the trading name of Viking Gaming Pty Ltd ABN 62 665 768 749 (**VikingBet, we, us or our**), a company duly incorporated in Australia pursuant to the *Corporations Act 2001* (Cth). VikingBet holds a Sports Bookmakers' Licence with the Northern Territory Racing Commission (**NTRC**) to accept bets and wagers (together **Bets** and **Betting**) by electronic transmission, 24 hours per day. VikingBet complies with all relevant industry codes and practices including, but not limited to the NT's *Code of Practice for Responsible Service of Online Gambling 2019*, the South Australian Gambling Codes of Practice and the Australian Communications and Media Authority's (**ACMA**) [Industry Codes of Practice](#).
- 1.2 The terms and conditions on which you will engage with VikingBet consist of these terms (**General Terms**) as well as VikingBet's Privacy Policy, the Promotional Terms and Conditions, Responsible Gambling Code of Conduct and the Betting Rules (collectively, **Terms**). The Terms set out the terms which apply between VikingBet and you, in respect of any and all of our products and services available to you on our website including any other application, addon or otherwise operated by us and used to access our services such as any telephone, tablet or mobile based application (**Website**). It is important that you are familiar with the Terms (including any amendments) for the lifetime of your interaction with the Website.
- 1.3 These Terms are effective on and from 17 October 2023. These Terms were last updated on 7 December 2023.
- 1.4 We may update, amend, or change the Terms, at our discretion, from time to time, or as we deem necessary (for example where there is a change in regulatory requirements, changes in law, changes in product types and changes to VikingBet's systems). We will publish any changes on our Website. You agree that any such published changes, amendments, or additions are effective and binding on you immediately, and that your continued use of our Website and our services will constitute acceptance of the changes to the Terms. If you do not accept the Terms, please close your Account (defined in clause 1.5) in accordance with clause 14.1, not access, use or continue to access or use, any section of our Website, apply to open, or open an account with us. As far as is permitted by law, it is your responsibility to remain up to date, aware and abide by our Terms. Please note that VikingBet may, where reasonably possible and appropriate, provide advance notice of changes to the Terms. However, it is still your responsibility to ensure that you are familiar with the Terms.
- 1.5 To open an online Betting account with VikingBet you must be 18 years or older and only use the Account for personal use (**Account**). On opening an Account with VikingBet you become a VikingBet Member (**Member, you and your**). You will not be able to engage in any Betting activity unless you are Member. You must not use your Account on behalf of, for the benefit of, or under the instruction of another person.

- 1.6 To open an Account with VikingBet you expressly acknowledge and undertake that you are not prohibited from Betting or are excluded or self-excluded from gambling. More detail on our Responsible Gambling processes is found at clause 12.
- 1.7 By opening an Account and being a Member, or otherwise accessing or using our Website, you are deemed to have read and understood these Terms and have agreed to be bound to them, as amended from time to time.
- 1.8 A Member must hold only one Account. A Member must not have previously held an Account with VikingBet. VikingBet reserves the right to suspend or cancel any Account where it believes a Member, or a group of Members, is attempting to coerce the Account creation process or contravene the Terms in any way. Amounts deposited into additional Accounts held by a Member will be credited back to the Member, where reasonably possible.
- 1.9 You agree that the Website offers the service of placing Bets on competitive sports such as Aussie Rules, National Rugby League, among others (**Sports**) and thoroughbred, greyhound, and harness racing (**Racing**). In placing any Bet you acknowledge the possibilities that you may win or lose. You accept full responsibility for any such loss. Your use of our Website and service are at your sole option, discretion, and risk.
- 1.10 Pursuant to the Privacy Act, your personal information (**Personal Information**) may only be stored, accessed, used, or disclosed internationally where such actions are done so in accordance with the Privacy Act, our Privacy Policy, and Australian law. VikingBet will collect your Personal Information to facilitate setting up your Account and will also use your Personal Information in the process of verifying your identity, as set out in these Terms. If you do not provide Personal Information requested, you may be unable to open an Account.

## **2 YOUR OBLIGATIONS AS A MEMBER**

- 2.1 As an Account holder and Member your obligations include those set out in this clause.
  - (a) You must maintain an up-to-date record with VikingBet of all details provided in relation to your Account including your name, address, contact numbers, e-mail address and banking details (including the expiry date of any credit/debit card used).
  - (b) You must notify us immediately and correct any incorrect information on your Account, which is not limited to the details listed above at clause 2.1(a). Failure to comply with this clause may result in a suspension or cancellation of a Member's Account.
  - (c) You may only open an Account, place a Bet or otherwise use our services where it is lawful to do so in the jurisdiction in which you are located. If you are a resident of a country where online or telephone Betting is prohibited or you have not attained the legal gambling age of that country, you must not register with us, attempt to use our services, or use your payment card or other payment method to Bet with us. For legal and commercial reasons, we do not permit Accounts to be opened by, or used from, a customer who resides outside Australia and New

Zealand (**Prohibited Jurisdictions**). This list may be updated from time to time, and it is the responsibility of the Member to be aware of the relevant Prohibited Jurisdictions.

- (d) You must not hide the jurisdiction, or attempt to hide, the jurisdiction in which you are located for the purposes of opening an Account, placing a Bet or otherwise using our services (**Masking**). This includes hiding the Internet Protocol (**IP**) location of the Member via such means as a Virtual Private Network or an equivalent service (**VPN**). On discovery, or reasonable suspicion of Masking, or attempted Masking, VikingBet reserves the right to suspend or cancel the Account in question, without prior notice. Further, VikingBet may, from time to time, monitor transactions on Accounts and check the location of any given transaction. VikingBet reserves their right to suspend or cancel an Account where transactions appear to be originating from a Prohibited Jurisdiction. You agree that we may suspend or cancel your Account on this basis, and you acknowledge that data that relates to tracking such activity may not always be accurate. Finally, VikingBet may or may not accept Bets from Members that are under investigation by VikingBet in respect of Masking-based concerns.
- (e) You agree that in circumstances where VikingBet discover, or have a reasonable basis to believe, that you have opened an Account in a Prohibited Jurisdiction, VikingBet may at its absolute discretion do any, or all of the following before, among other things, allowing the withdrawal of funds:
  - (i) close or suspend the Account;
  - (ii) request proof of the method of payment employed and bank account information; and
  - (iii) request further Know Your Customer (**KYC**) documentation (for example, further personal identification information).
- (f) You must undergo Member identification and verification using specific Personal Information (**Identification and Verification**) to the satisfaction of VikingBet before you will be permitted to withdraw funds from the Account.
- (g) You must notify VikingBet immediately of any matter (including if you suspect that your mental capacity is in any way impaired) which may lead us to reasonably infer that your ability to make sound judgements about Betting in respect of your Account may be impaired. We reserve our right to suspend or cancel an Account where this is the case.
- (h) You agree that your Account is not a bank account and is therefore not to be insured, guaranteed, sponsored, or otherwise protected by any deposit or banking insurance or by another other similar insurance system.

### **3 MEMBER IDENTIFICATION AND VERIFICATION**

- 3.1 A Member must successfully undertake Identification and Verification to hold an Account. This must be in compliance with the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth) (**AML/CTF Act**) and its associated rules (**AML/CTF Rules** and, together with the AML/CTF Act, the **AML/CTF Legislation**). Under section 4.2.6 of the

AML/CTF Rules an individual Member must provide a minimum proof of their full name, date of birth and their residential address to meet the Identification and Verification. You accept and acknowledge that VikingBet must abide by the AML/CTF Legislation.

- 3.2 You agree that the Identification and Verification information you provide to VikingBet to open an Account are true and correct, are not misleading (including by omission) and that they are your own personal details and not the details of anyone else. You acknowledge that it is an offence under the AML/CTF Legislation to knowingly give information that is false and misleading to a reporting entity (such as VikingBet). VikingBet relies on the information that you provide being true and correct. If VikingBet has reasonable ground to suspect that the warranty set out in this clause is false, and/or any information you provide is untrue, incorrect, or misleading, then, without limiting any other provision of these Terms, VikingBet may:
  - (a) suspend or close your Account;
  - (b) cancel or void any transactions placed with it and VikingBet will not be obliged to pay any winnings which might otherwise have been payable to you;
  - (c) retain (or recover from you) the value of any cancelled or voided transactions and any winnings paid to you; and
  - (d) report the matter to law enforcement authorities and regulatory bodies.
- 3.3 Identification and Verification must occur at the same time that a Member opens an Account. Should Identification and Verification not successfully occur at this time, or any specified time as required under the AML/CTF Legislation or by any relevant regulator, VikingBet will suspend the Account and the Member will not be able to, deposit funds, place any bets or withdraw any funds until such time as the Member successfully completes Identification and Verification. VikingBet also reserves the right to void any pending or resulted Bets if information supplied by you is found to be inaccurate or incomplete. A failure to comply with Identification and Verification obligations may result in an investigation of the Account and where a reasonable basis exists, a referral to the Australian Transaction Reports and Analysis Centre (**AUSTRAC**) or another relevant authority.
- 3.4 When establishing an Account and/or making the first deposit into the Account, the Member accepts that we will provide that Member's Personal Information (including KYC information) to our choice of a third-party credit-based entity such as Green ID, for the purposes of independent Identification and Verification services (**Third Party IDV**). Third Party IDV may involve checking the provided identification across other third-party databases and/or credit headers. Third Party IDV is an independent service, not under the control of VikingBet, and accordingly we cannot guarantee that 100% of our Members will be successfully verified this way or the timeframes of Third Party IDV. Unfortunately, this may mean your Identification and Verification may not be successful or could be delayed. We are not responsible for any such delay or Identification and Verification failure. VikingBet will pass on only the bare minimum of your Personal Information required to meet the Third Party IDV. No personal financial information of a Member is passed between VikingBet and any Third Party IDV.

3.5 Where KYC documents used for Identification and Verification do not have the Member's current address clearly on the front or back of the provided documents, you must provide an acceptable alternate proof of your current residential address. An acceptable proof of address may include, at the discretion of VikingBet, a certified copy of one or more of the following documents (which must be dated no more than 3 months prior to the date that the Member provides the document to VikingBet):

- (a) a rates notice of your principal place of residence;
- (b) a utility bill;
- (c) a statement from a financial institution; and
- (d) any other certified document which VikingBet may request if we consider it appropriate.

3.6 All documents related to Identification and Verification which you are required to provide to VikingBet must be provided in English or they may be rejected. VikingBet may at its discretion elect to conduct further investigations into any documents provided. Further investigations may not be limited to instigating direct contact with the Member to confirm any provided documents, or its contents. VikingBet reserves its right to reject any certified KYC document provided to VikingBet. Further, VikingBet reserves the right to ask for additional information or documentation be supplied if the copies are illegible, unclear, we need further information to satisfy ourselves of your identity, or otherwise comply with AML/CTF Legislation. This includes, from time to time, where VikingBet may request proof that all KYC documents are up to date and to produce further documents if there has been a change. Any further request made to documents in these circumstances will require newly provided documents to also be certified. If you do not provide, or if VikingBet is unable to verify, such additional information, your Account will be suspended, and you will not be able to transact or withdraw any funds until such time as your identity has been verified.

3.7 Where a Member deliberately falsifies any KYC documents, related document or details for any purpose associated with their interactions with VikingBet, or with opening and/or transacting on an Account, VikingBet may suspend or cancel the Account without prior notice to the Member and void any pending or resulted Bets.

3.8 VikingBet may, on request, require further and better copies of any debit, credit, virtual, prepaid, travel card, or the like (**Card Payment**), that is not legible and used to fund an Account. VikingBet may choose to reject any form of Card Payment submitted at their discretion, in circumstances not limited to, the rejection or dishonour of a card. A Card Payment must match the Member's Account details, or otherwise be verified. Where a Card Payment is used which does not match your Account details, or otherwise has been verified by us, VikingBet may reject the transaction or suspend the Account until the consent, validity, or legality of the transaction is proven.

3.9 VikingBet reserves the right, at any time, to:

- (a) request a bank statement associated with an actual or proposed Card Payment; or

- (b) request you confirm the exact value of a small authorisation amount we have charged the third-party account attached to the Card Payment method; or
- (c) request a legible copy of the front of the relevant Card Payment method.

#### 4 ACCOUNT SECURITY

- 4.1 VikingBet takes account security seriously. A Member is responsible for their own Account login credentials that include any; Personal Identification Number (PIN), password, login number or identifier (**Login Credentials**). A Member must keep their Login Credentials secure and confidential. Where a Member believes their Account or Login Credentials, or device they have used to access the Website, or their Account or the Login Credentials are lost, forgotten, or compromised they must immediately notify us. We may choose to issue new Login Credentials, or, at our sole discretion a new Account. In turn, we reserve our rights to reject or invalidate any transactions that occur using a Member's past Account or Login Credentials.
- 4.2 In extremely limited circumstances where a Member wishes to use a nominated person to access to their Account or use their Login Credentials they must first receive written approval from us. We may refuse such request at our discretion. For the avoidance of doubt, a nominee includes, but is not limited to a family member, an authorised entity or company, business, or group of people (**Nominee**). We may request certified documentation from any proposed Nominee, or a written endorsement of the Account holder for the proposed Nominee to access the Account. The Member remains solely responsible for their Account, including but not limited to transactions, Bets and Account changes made by any Nominee. We do not accept any liability, loss or otherwise that results from a Nominee using a Member's Account.
- 4.3 A Member is responsible for all Bets and any losses on their Account, be that by way of use by a Nominee or otherwise, where their Login Credentials have been used. This also includes a situation where:
  - (a) your device remembers or retains your Login Credentials (or part of your Login Credentials) for a certain period of time or indefinitely, either automatically or because you have selected an option to do so;
  - (b) your device keeps you logged into your Account for a certain period, either automatically or because you have selected an option to do so; or
  - (c) you do not manually log out of your Account.
- 4.4 A Member is responsible for ensuring that no person under the age of 18 (**Minor**) accesses or uses their Account. Where possible, a Member should be aware of the presence of any Minors while placing a Bet and seek to limit any exposure to a Minor of gambling and potential gambling harm. In circumstances where the Member shares a laptop or computer with a Minor, VikingBet strongly recommends the installation and use of parental/child protection software such as NetNanny or the like.
- 4.5 A Member is solely responsible for the balance of their Account and should confirm and query immediately any suspect transaction. We recommend that a Member check the balance of their Account each time they log onto their Account or at any time they place

a Bet. It is the responsibility of the Member to immediately notify us where any suspected Account discrepancy is discovered.

- 4.6 VikingBet's Website contains content that is intended for access and use only by persons over the age of 18.
- 4.7 To use the Website, we advise that location data from your device while using the Website will be accessed and used by our integrated security systems to alert us to suspicious activity, for the purposes of protecting your Account security and preventing fraud. We may require you to register your devices to your Account and restrict the use of your Account to no more than two unique devices at any time where we reasonably believe that multiple devices have been used in breach of these Terms.

## 5 MAKING A DEPOSIT OR A WITHDRAWAL

- 5.1 A Member may, at our discretion, deposit Australian Dollars to their Account using credit card, debit card, Bpay (Australian residents only), POLI (Australian residents only), cheque, money order or electronic funds transfer (EFT) (**Payment Method**). VikingBet reserves the right to add, remove or restrict Payment Methods in general and specifically to any Member or group of Members.
- 5.2 You acknowledge and agree that the Account is only available for the sole purpose of Betting. Where VikingBet reasonably believes that funds deposited into an Account are for a purpose other than Betting, we reserve our right to decline any deposited amounts, return the funds to the Payment Method used (where possible), and close the Account.
- 5.3 You agree that when you deposit funds into your Account via any approved deposit methods (as set out in clause 5.1), you are purchasing from VikingBet a top up to your Account balance.
- 5.4 You agree and acknowledge that any deposits and withdrawals from your Account must be from/to a verified Payment Method unless otherwise determined by VikingBet in its absolute discretion.
- 5.5 If VikingBet discovers that an Account is not funded by a Payment Method held in the Member's name, or they are not demonstrably and expressly authorised to use the Payment Method, VikingBet may return the funds to the same Payment Method used to make that deposit. If this determination takes place after Bets have been placed, VikingBet reserves the right to void any resulted or pending Bets on the Member's Account. If VikingBet determined that there is not enough information to prove the owner of a particular Payment Method, we reserve the right to request certified documentation as proof of ownership or a right to use a Payment Method prior to making any decision.
- 5.6 You consent to allow VikingBet or its authorised representative to make direct contact with your financial institution to confirm any transaction that requires clarification or confirmation of a right to make the payment, or its correctness. VikingBet will only use this right sparingly and where it is reasonable to do so.
- 5.7 VikingBet requires a Member to "turnover" or Bet through any deposit into their Account at least once before a withdrawal request is made by the Member. For example, if you deposit \$100, you must place \$100 in Bets before withdrawing any winnings.

- 5.8 If a Member is restricted, or an error takes place during their Bet, or for any other reason as determined by VikingBet, VikingBet reserves its right to waive the obligation in clause 5.7 in its absolute and reasonable discretion.
- 5.9 VikingBet may, at its discretion, require a Member to deposit funds back to its original Payment Method.
- 5.10 VikingBet reserves its right to investigate any potentially suspicious or fraudulent withdrawal or attempted withdrawal of a Member's funds (**Investigation**). Such an Investigation may include or involve:
  - (a) requesting proof of deposit or withdrawal bank account information to verify that the information provided is true and correct (including the methods described in clause 3.9); and
  - (b) direct contact with a financial institution as described in clause 5.5 to establish whether the withdrawal is authorised and correct.
- 5.11 VikingBet reserves the right to prevent any withdrawal, pending the outcome of an Investigation. Following an Investigation, we may permit, cancel, or reverse the deposit/withdrawal.
- 5.12 VikingBet does not charge Members credit or debit card deposit or withdrawal fees. However, we may charge an AU\$25.00 transfer fee for an international transfer requested. This fee will be deducted from the amount requested by the Member. Any other banking fees associated with funding or withdrawing monies associated with a Member's Account is the sole responsibility of the Member. If VikingBet is charged, or is notified of a potential charge, we reserve our right to pass on any such charge to the Member. VikingBet reserves the right to pass on any incurred transaction fees to Members who we determine make deposits into their Account for purposes other than Betting.
- 5.13 A Member agrees that they, as the authorised Account holder, you are the only person permitted to withdraw, deposit or deal with monies on the Account, or otherwise use the Account (**Transact**). Members must use their own or joint deposit and withdrawal methods. You must not allow a third party to use your Account or Payment Method to Transact on your Account. Third parties should not attempt to Transact on a Member's Account not in their name.
- 5.14 VikingBet reserves its right to remedy the situation if it identifies any third party Transaction on an Account in its absolute discretion. VikingBet may take any further action it deems necessary to fairly and reasonably remedy any Transaction that has occurred. Members accept that VikingBet will review each situation on a case-by-case basis taking into account deposits, withdrawals, Bets and any other information available.
- 5.15 You agree that where, by determination of VikingBet, an Account has not been used in good faith (including where a person fails to disclose their identity or payment information), VikingBet may refuse future transactions on that Account. Further, VikingBet may allow or retrospectively void existing transactions on that Account. You are welcome to request clarification of any decisions made by VikingBet in relation to an

Account suspension or closure. VikingBet will endeavour to answer your question by response within a reasonable time frame (usually within thirty (30) days).

- 5.16 VikingBet may set limits on deposits and further restrict withdrawals on a Member's Account where they have not met KYC and Identification and Verification requirements set down out in clause 3, until such time that VikingBet is satisfied that the Member has met such requirements.
- 5.17 Additional Accounts in a Member's name (including any Account you opened with misspellings or different variations of your name) are not allowed and VikingBet will actively seek to discover abuse of this clause 5.17. Any discovery of a breach of this clause 5.17 will lead to the suspension and cancellation of the Account, without prior notice to the Member. Irrespective of this, a Member who has opened multiple Accounts will be responsible for any transactions that occur in relation to those Accounts. All restrictions, self-imposed or otherwise that apply to a Member's principal account will likewise apply to a Member's additional Accounts.
- 5.18 Credit Betting is not permitted.
- 5.19 Interest is not paid on monies held in your Account.
- 5.20 If VikingBet suspends, closes or cancels your Account in accordance with these Terms, you will be:
  - (a) unable to further Transact on your Account;
  - (b) entitled to the reimbursement of any undisputed Account balance you may have. This will be accomplished via a verified Payment Method attached to the Account, or other method determined by us; and
  - (c) where you have placed Bets in relation to events which have not yet taken place at the time of suspension or termination of your Account, we reserve our rights to treat such Bets as void and return the stake to you.

## **6 CHARGE BACKS OR REVERSAL OF DEPOSITS**

- 6.1 You agree and warrant that no charge back or other cancellation of deposits will be made relating to your Account without the approval, or prior approval, of VikingBet. Should a charge back or cancellation circumstance occur, you indemnify VikingBet from all costs, fees and liability that may arise from such an event, including but not limited to the costs associated with recovering such amounts.
- 6.2 Where you dispute a transaction relating to a third-party such as BPAY or a banking institution, we may elect to temporarily suspend your Account and conduct an investigation into the transaction. We reserve our rights to affect any suspension immediately, without notice and to further seek to recover any cost relating to that investigation from you.
- 6.3 We reserve the right to request information in relation to the point of origin of funds in any transaction that we believe may be suspicious or require further investigation. Information requested to prove where funds have originated may include certified copies

of bank statements and may occur prior to you withdrawing funds or requesting funds to be withdrawn. Where we are of the belief that any withdrawal request is unauthorised, we may decide not to return funds, and/or, void Bets we deem to be associated with unauthorised funds.

## **7 ILLEGAL, FRAUDULENT OR UNAUTHORISED TRANSACTIONS (OR SERIES OF TRANSACTIONS)**

- 7.1 Where we reasonably believe deposited funds or winnings associated with an Account are by an unauthorised or fraudulently used Payment Method, we reserve our right to report the fraud or misuse and/or to close the Account. All misuse, unauthorised use or fraudulent conduct associated with a Payment Method will be referred to the appropriate law enforcement and/or other authorities and the provider of the Payment Method.
- 7.2 Further, VikingBet may employ third party services, or technology to track and retain technical information on a device used in breach of this clause 7 or a Member's Account more generally. Where an Account has not been operated in good faith, we may use this information to determine any investigation undertaken to assess bonus or Betting abuse, multiple Account usage, Payment Method abuse and the like.
- 7.3 To detect fraudulent activity we may, from time to time, monitor one or more Accounts we deem to be displaying unusual activity. We reserve the right to close an Account, suspend Account (pending a full investigation), and void transactions and Bets as we see reasonably necessary where we believe there to be a risk of fraudulent activity involved.
- 7.4 Where we detect or become aware of any system that is being used to exploit variation in odds for a particular Sport or Race, between two or more bookmakers, in order to guarantee a profit irrespective of the outcome of the event (**Arbitrage Betting**), and that system is deemed by us to have a harmful or negative affect on us, we reserve our right to suspend or cancel your Account pending an investigation into the conduct that we believe constitutes the Arbitrage Betting. This may or may not involve voiding any or all Bets made by such persons reasonably determined to be involved in Arbitrage Betting.

## **8 LIVE STREAMING OF SPORTS OR RACING**

- 8.1 We do not allow live or "in play" sports Betting within Australia, which is prohibited and unlawful except where we take Bets over the telephone. Other jurisdictions may allow "live streamer" Betting and you may be able to view live competitions or events on our Website or group of websites.
- 8.2 VikingBet does not have the right to, or own any, live feed media and any such media that may be streamed through third party services such as Twitch, Youtube or other providers (**Streaming Services**). These Streaming Services are subject to the individual rules of that Streaming Service. VikingBet is not responsible for the views or opinions presented by any streamer and will not accept responsibility or liability for any view or opinion expressed in Streaming Services or any other media that VikingBet may facilitate but not control. For example, message boards or other community-based communication avenues.

## **9 VIKINGBET'S RIGHTS AND RELATED MATTERS**

9.1 VikingBet acknowledges this industry is dynamic and as such reserves the right to cancel, change or restrict the products or types of Bets without notice to Members and at any time.

9.2 We are required to comply with our licence conditions which includes the maintenance of a bank account which reflects long term bets (being bets that will not be decided within once month of receipt) and a separate bank account with sufficient funds to cover all monies owed by VikingBet to its customers which is not less than the total of all customers' credit balances.

9.3 We have made and continue to make considerable efforts to ensure that our sports and racing Betting business and associated services operates in a fair, transparent, efficient, and accurate manner. To the extent allowed by law, we exclude all warranties, express or implied, relating to or arising out of Betting services we offer. We exclude any and all liability for all loss types, including direct, indirect (consequential loss), damage, expense or injury suffered by any Member arising out of:

- (a) these Terms;
- (b) use of their Account; or
- (c) any action taken by VikingBet in relation to a Member's Account.

9.4 Despite these Terms, nothing affects our liability in relation to:

- (a) the requirement to pay any Member their rightful winnings or any other amount properly owed to a Member in accordance with these Terms;
- (b) the death or serious personal injury arising from our proven negligence;
- (c) any fraud or misrepresentation by us; or
- (d) any other matter where our liability cannot be excluded or limited under any applicable law.

9.5 Subject to clause 9.2 and 9.4, and to the extent permitted by law, our liability in respect of any claim or loss is limited to the amount of any Bet placed by a Member.

9.6 If a Member receives a bonus Bet or some other form of bonus that requires a deposit to be made to be entitled to use/claim the Bonus, both the deposit and the Bonus must be wagered. Where a Member has breached these Terms, VikingBet reserves their right to remove or withdraw any Bonus and refund any deposited amount to the Member's Account. Bonus based promotions may change from time to time and Members should avail themselves of any terms or conditions associated with any promotion they utilise or consider utilising.

9.7 We extend all services and products on a good faith basis to Members who act in good faith, sincerely, without fraud, and who utilise our services or promotions for the purpose of recreation and entertainment. We may restrict or determine a Member ineligible for any promotion at our sole discretion and as we see fit.

9.8 Where we form the reasonable opinion that you or your Account transaction history may represent a significant risk to VikingBet's Betting business, constitute a breach or attempted breach of these Terms, or any applicable law, and/or gives rise to an integrity concern, we reserve our right to:

- (a) suspend or cancel your Account immediately and without notice to you;
- (b) request further information from you, including to further verifying your identity and source of funds; and
- (c) intervene with any Bet (or part of any Bet) by way of voiding or allowing the Bet (or part of any Bet) to stand.

9.9 We may take action as described in clause 9.8 in circumstances where a Member has not operated their Account with integrity, including (but not limited to) where the Member:

- (a) intentionally or knowingly exploits a market or the Terms with or without the use of deception;
- (b) seeks to manipulate the course or outcome of a market with or without receiving a personal gain;
- (c) receives an unjust advantage from information not available to the public (insider information); or
- (d) intentionally abuses an inadvertent error in the description of a market, at any time before or after the correction of that error by VikingBet.

9.10 You acknowledge that VikingBet may pay a referring third party or affiliate commission payments. Any payments of commission do not affect the odds or prize money available for any given Bet.

9.11 VikingBet is a responsible bookmaker and offers Members the ability to control their Betting activity by setting a restriction or limit on the amount they can deposit into their Account.

9.12 VikingBet will provide you with such activity statements and transaction list, as is required by the [NT Code of Practice for Responsible Service of Online Gambling 2019](#) or any other relevant law from time to time.

9.13 Any reference to discretion which may be exercised by VikingBet under these Terms mean VikingBet's sole and absolute discretion.

## **10 PLACEMENT AND ACCEPTANCE OF BETS**

10.1 All Bets placed on any Account are considered to be placed and received in the Northern Territory, Australia.

10.2 VikingBet do not represent or warrant that placing or receiving Bets within your Account will comply with the legal requirements of any other jurisdiction outside of Northern

Territory. Members must satisfy themselves and accept full responsibility of the legality of

- (a) application to VikingBet for an Account or its associated services;
- (b) remitting funds by a Payment Method or any other way to an Account; and
- (c) placing Bets and receiving winnings from/with VikingBet.

10.3 We reserve our right to refuse any Bet, or part of a Bet, without prior notice or explanation, and also to restrict, suspend or cancel your Account if any of the following apply:

- (a) where you are or may be a Minor or Betting on behalf of a Minor;
- (b) where you structure your Bets (including by placing those Bets as smaller Bets on the same event and for the same outcome in quick succession) in a manner which, in VikingBet's reasonable opinion, appear to be for the purpose of ensuring that those Bets are accepted by VikingBet in circumstances where they otherwise might be rejected (for commercial and other reasons);
- (c) where you are or may be Betting in breach of these Terms (including but not limited to, engaging in Masking or Arbitrage Betting) and any applicable law;
- (d) you access or use the Website utilising any other type of automated, robotic, systematic, artificial, obscured, or computerised method(s). This includes, without limitation, the use of data extraction or scraping; and
- (e) where, at our sole discretion, any proposed Bet may present a risk that we consider to be unacceptable.

10.4 When you make a Bet via the Website, the Bet is deemed to be valid only when:

- (a) the Bet has been paid in full by you;
- (b) the Bet has been accepted by us; and
- (c) the Bet appears as an accepted Bet on your Account.

10.5 Irrespective of the appearance of the acceptance of a Bet it must actually be accepted by us after being processed through our system and receiving a ticket number, and we reserve the right to reject, void or stop any given Bet without notice.

10.6 You are solely responsible for entering and choosing the particulars of your Bets. You acknowledge that, in placing your Bet, you are not relying on any statement of any of our employees or representatives relating to the subject matter of the Bet. We take no responsibility for Bets made in haste, error, carelessly or otherwise and you indemnify us for any such error you make in Betting on your Account. We are under no obligation to cancel Bets that have been validly placed and accepted in accordance with these Rules.

- 10.7 Despite clause 10.6, we may be able to cancel or change a Bet made in error, or otherwise, at our sole discretion. In these circumstances, we may void the Bet and request that another Bet be made in its place. A pattern or suspected pattern of behaviour of a Member that seeks to alter or avoid Bets by claim of error will be deemed to be inconsistent with these Terms. We may take any such lawful action we deem reasonable to address this type of conduct, including limiting, suspending, or closing your Account.
- 10.8 We reserve the right to suspend or prohibit further Bets on any event at any time and without prior notice to you at our sole discretion. Should an event be suspended or access to it prohibited, any attempted Bets placed via the Website that follows the suspension or access prohibition will be rejected.
- 10.9 Bets will be accepted up to the relevant start time, being:
  - (a) the commencement of the event; or
  - (b) such other reasonable start time as determined by VikingBet on the basis of the information available on the event at the time.
- 10.10 Where a Bet is inadvertently or erroneously accepted after the relevant start time (as described above) then at the absolute discretion of VikingBet the Bet will be deemed to have been made invalidly, voided and the stake refunded the Member. For the purpose of this clause "inadvertently" means that VikingBet had no knowledge that the event in question had started and the Bet was accepted in good faith.
- 10.11 VikingBet accept no responsibility or liability for the failure of telecommunication or information technology-based systems not under our control that prevent or impede the correct placing, accepting, recording, confirmation or notification of transactions. We will not, under any circumstance, be responsible or liable for damages or losses that are deemed or alleged to have resulted from or been caused by the Website, or any of its content, including but not limited to any errors or omissions in content.
- 10.12 Where we do provide a "cash out" service, we may allow a Member the option to cash their Bet out prior to the conclusion of an event, match, competition etc.
- 10.13 We reserve our right to keep a recording of any customer service or related telephone call between us and a Member. Alternatively, in relation to our "Chat Support" text service, we reserve our right to retain and copy the history of transcripts that relate to any communication in text format. Similarly, we may retain e-mail chain or text message history between us and you. You agree to such recordings, transcripts, or email history being retained and/or copied by us and at our sole discretion (**Recorded Material**). Where a Dispute (as defined in clause 13) arises which remains unresolved between us and you, you agree to allow us to rely on the Recorded Material as evidence and present that Material to an adjudicator. An adjudicator may determine the Dispute in accordance with these Terms. All Recorded Materials will be retained by us consistently with our privacy obligations as described within our Privacy Policy.
- 10.14 Subject to the requirements of the Minimum Bet Limits, as set out in clause 28.3 in Part B of the Betting Rules, the current minimum Bet is AU\$0.50 and the maximum is AU\$500 (**Bet Thresholds**). We reserve the right to alter the Bet Thresholds at our sole discretion

and without notice to you. We maintain Bet Thresholds to protect our risk and that of our Members.

10.15 We reserve our right to provide any Personal Information, Betting data or information to Australian principal racing authorities, an Australian governing sporting authority and or to any other lawful regulator, including but not limited to AUSTRAC and other related law enforcement agencies (collectively, an **Authority**). You consent to any such information being provided when there is a reasonable and or lawful basis to do so. An Authority may include bodies that oversee the rules and regulations of a sport and may possess sanctioning powers. Examples include but is not limited to Cricket Australia, Australian Football League, Racing New South Wales, Greyhound Racing Victoria. We may provide the following information to an Authority:

- (a) any record, Recorded Material, or data in our possession or control that relates to Betting transactions of the Member; and
- (b) the name, contact details and similar identifying information in our possession or control relating to that Member.

10.16 Any such information provided to an Authority under clause 10.15 will only be provided to assist a legitimate inquiry conducted by an Authority, where required under a written agreement with the Authority and authorised under our Privacy Policy, or where we reasonably believe that our obligations under any relevant legislation or law requires us to provide it to the Authority. For example, under the AML/CTF Legislation.

## 11 ERRORS

11.1 We endeavour to ensure that no errors are made in setting markets including but not limited to errors in prices offered, wrong dividends or lines, available selections offered, Bets accepted on an Account or any errors in exclusions for certain events. We reserve the right (in good faith) to correct errors, or other genuine technical, human or other error or mistake that occurs in setting a market or processing a transaction (including where a Bet has been inadvertently accepted by VikingBet after the commencement of a race or event). This includes voiding any Bets or parts of Bets prior to or after the commencement or conclusion of a relevant event or, where appropriate, adjusting the bet at the correct odds, in circumstances where a Bet has been accepted and where there has been a material technical, human, or other error in setting a market and/or in accepting a Bet (**Material Error**). Without limiting the steps that VikingBet might take, VikingBet may adjust your Account balance to the extent necessary to address the Material Error.

11.2 Where a Bet is voided or adjusted by way of an error made by us prior to an event commencing, we will endeavour to try to contact you by e-mail, text message, or a notification on your Account to inform you that the Bet has been voided or an adjustment has been made, the reason for the adjustment, and the amount adjusted.

11.3 For the purposes of this clause 11, an error in setting a market or accepting a Bet will be a Material Error in the following circumstances:

- (a) the price struck for a Bet is materially greater than a price previously offered on the same or a similar market or contingency by VikingBet or any competing bookmaker;
- (b) there is an error in the price of at least one selection which forms part of a multi Bet (parlay), the combined effect of which results in a materially erroneous price;
- (c) the available selection(s) on a market are so different from the selection(s) previously offered on the same or a similar market by VikingBet or any competing bookmaker; or
- (d) VikingBet accepts bets on closed or suspended markets;
- (e) incorrectly calculating or settling an amount above what is legitimately due on the face of the Bet record or ticket (e.g., a refund or dividend);
- (f) any other situation in which a reasonable person with a good understanding of wagering would reasonably understand that there was an error in a relevant market or in the acceptance of the Bet.

11.4 A Material Error may, depending on the circumstances, mean that we wrongly pay an amount to you, or we may pay you more than the amount which you are properly entitled. In this situation, you agree to repay us immediately on request from us the amount which has been wrongly paid or overpaid to you. When making such a request, we will detail the Material Error and articulate how we have calculated the sum owing.

## **12 RESPONSIBLE GAMBLING**

12.1 VikingBet takes responsible gambling seriously by:

- (a) facilitating gambling limits on request. Should a Member wish to limit the amount they may deposit into their Account (per day, week or month) (referred to as a deposit limit) they may do so at the time they establish their Account or any time afterwards;
- (b) providing a self-exclusion option. You may stop Betting for a period of time or permanently if gambling has become an issue for you, or is causing you or others around you harm. You may cease gambling for an elected period through our Responsible Gambling tab under your Account which will offer a range of periods (one day to permanently).

12.2 To effect responsible gambling measures listed in clause 12.1, we may retain personal information, for as long as required, to effectively implement self-exclusion facilities. The following minimum personal information will be retained to maintain an exclusion facility:

- (a) your name;
- (b) your address; and
- (c) your payment details.

12.3 If you elect to self-exclude:

- (a) you must not attempt to open a (further) Account to place Bets or engage in conduct that will enable you to make Bets via our services indirectly or otherwise;
- (b) you remain fully liable and responsible for your actions and all your activity and Bets placed; and
- (c) subject to these Terms, if we are of the opinion that you have, or are deliberately, attempting to circumnavigate imposed restrictions (by way of additional Accounts or otherwise) and have placed Bets while excluded we will:
  - (i) void open or pending Bets and the original stake will be returned to your Account;
  - (ii) resulted Bets will stand; and
  - (iii) the balance of your Account will be returned to you.

12.4 Pocket Punter's marketing and communication is aimed at those over 18 only. Pocket Punter does not market to Minors or individuals for whom gambling has become a problem.

12.5 Further information is available in relation to responsible gambling on our Website or at the following online resources:

- (a) Relationship Australia: Problem Gambling:  
<https://www.relationships.org.au/services/problem-gambling>
- (b) Lifeline Problem Gambling:  
<https://www.lifeline.org.au/get-help/information-and-support/problem-gambling/>
- (c) Gambler's Help or Gambling Help on 1800 858 858 or at  
[www.gamblershelp.com.au](http://www.gamblershelp.com.au) or [www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au);
- (d) Gambler's Help Youthline on 1800 262 376

12.6 VikingBet reserves the right to refuse to allow you to open an Account, to suspend or to temporarily or permanently close your Account with immediate effect if it is the reasonable opinion of VikingBet that you may have a problem with responsible gambling. If we do this, we will remit the total balance of your Account to you (less any amounts which we are entitled to deduct in accordance with these Terms).

## 13 DISPUTE RESOLUTION

13.1 These Terms are governed by and construed in accordance with the applicable law of the Northern Territory and each Member irrevocably submits to the non-exclusive jurisdiction of the Northern Territory Courts in respect to any dispute that arises out of or in relation to these Terms, or of any service or product offered by VikingBet (**Dispute**).

13.2 We are committed to providing high quality Customer Service, and to dealing with Disputes in a prompt, efficient, and fair manner. We may require additional information from you about your Dispute. If this applies, we will contact you.

13.3 Our Dispute handling process is set out below:

- (a) **Contact Customer Service** – As a first point of reference, you should direct your Dispute to the Customer Support team via email, live-chat or otherwise available method of communication. Contact details are available on our Website.
- (b) **Escalate to Management** – If you are dissatisfied with the resolution provided by the Customer Support team you may request that your matter be escalated to a member of our Management Team. A member of the Management Team will then investigate your dispute or complaint, and management's responses will be provided to you via Customer Support.
- (c) **Escalate to our licensing body** – Where a Dispute cannot be resolved between you and us, then the Dispute must be referred to a representative of the NTRC via the online *Gambling Dispute Form* found at [here](#). A Dispute must be lodged with the NTRC within 14 days of arising. The decision of the NTRC is final and binding on VikingBet and the Member.
- (d) **Card disputes** – If your Dispute is not resolved to your satisfaction and it is about a transaction on your Visa, Mastercard or EFTPOS card (but not a Dispute relating to Betting), you can escalate your Dispute to the Australian Financial Complaints Authority. The Australian Financial Complaints Authority can be contacted on 1800 931 678 or at [info@afca.org.au](mailto:info@afca.org.au).

13.4 Nothing in clause 13 precludes your rights to injunctive relief, or any other appropriate remedy.

13.5 No rule of contract interpretation may be applied in the interpretation of these Terms to the disadvantage of a party on the basis that it prepared or put forward these Terms or any document forming part of these Terms.

## **14 INACTIVE ACCOUNT STATUS AND CLOSURE OF INACTIVE ACCOUNT**

14.1 You may close your Account at any time either by using our Website or by letting us know in writing, via email or post using the contact details on the Website. We will refund the balance of your Account by a Payment Method determined by us (pending any outstanding investigations or enquires made in accordance with these Terms). If you have placed any Bets in relation to events which have not yet taken place at the time of closing your Account such Bets will still stand, and if such Bets subsequently win, the corresponding sums will be paid to you within a reasonable time of the outcome of the Bet becoming known.

14.2 We reserve the right to deem an Account that has not been transacted on for at least twelve months to be inactive (**Inactive Account**). We may charge an AU\$10 monthly charge on accounts that are inactive.

- 14.3 To avoid the monthly charge, you may withdraw funds, make a deposit, place a Bet or close your Account. If this occurs your Account will no longer be deemed to be an Inactive Account.
- 14.4 An Inactive Account that has a zero (\$0.00) balance will not be charged the monthly fee. However, where an Account is an Inactive Account and has a zero-dollar balance we reserve our right to close the Account.

## **15 INCONSISTENCY BETWEEN THESE RULES AND RULES SPECIFIC TO AN EVENT**

- 15.1 If any inconsistency exists between these Terms and those that apply to a specific event these Terms will prevail.

## **16 FORCE MAJEURE AND UNEXPECTED EVENTS**

- 16.1 If an event(s) occurs that is beyond our reasonable control such as a pandemic, epidemic, fire, earthquake, flood, element of nature, act of God, terrorist act, act of war, riot, rebellion, strike, blockade, labour disruption or otherwise, that has a material impact on a sporting, racing, or other event (or series of events, games or matches etc.) which is the subject of a contingency, or outcome of a market offered by us, we reserve the right at our sole discretion (and acting in good faith) to void, cancel, restrict or otherwise the alter or adjust payout (in whole or part) of the affected wager(s) placed on the relevant market. This includes retrospectively taking any of the actions listed above once a Bet has been made and before or after it has resulted.
- 16.2 A material impact on any event, sporting event, racing event or otherwise, without limitation includes:
  - (a) a reduction in the number of games, matches or race events in a season or series;
  - (b) any material change in the length of a game, match or event, or when those games matches or events are played; and/or
  - (c) a change in the location of any match, game, event or otherwise.

## **17 MATERIAL CHANGES TO EVENTS BY SPORTING BODIES OR CODES**

- 17.1 Where a relevant racing or sporting body announces or declares any material change to the structure of a competition, game, event or otherwise (including, but in no way limited to player numbers in a match in a series or event, the time, location or date of events), and we consider reasonably that such a change will have a material impact on a market or Bet taken on or involving that competition, event or otherwise, all Bets may be voided by us at our sole and reasonable discretion.
- 17.2 Such action will take place as soon as reasonably practicable following such announcement or declaration. All Bets, including parlay or multi Bets that rely on more than one event, competition or otherwise, which are cancelled will be recalculated in a manner solely decided at our discretion.

## **18 SOCIAL NETWORKING AND COMMUNITY INVOLVEMENT**

- 18.1 You agree to conduct yourself in a reasonable and inoffensive manner when engaging with other Members and the public at large in the following environments or contexts:
  - (a) on any online forums run by, related to, or involving us;
  - (b) community events where a Member is or may be identified as a Member; and
  - (c) any educational event hosted, run, or overseen by us where you may interact with other Members or the public at large.
- 18.2 Where you are deemed to be offensive or engaged in conduct that is deemed to be offensive (**Offensive Behaviour**) by us, we may at our sole discretion discontinue access to any online environment, or ask you to leave any physical event. Following a request by us, you agree to leave any such virtual or physical environment or event without protest and as soon as practicable.
- 18.3 We intend to be a positive force within the racing and sporting communities. To that end, we intend to positively engage with the racing and sporting communities and Members. In turn we expect Members and those engaging with us and our associated community to engage likewise in good faith and in a positive manner.

## 19 WEBSITE TERMS OF USE

- 19.1 To the extent permitted by law, VikingBet will in no way be liable to you, your agent, or anyone else for any loss or damage, however it may be caused. This is irrespective of the type of damage being alleged as direct, indirect, consequential, pure economic or any other commercial form of damage that may be directly or indirectly suffered in relation to the use of the Website. The operation of this general disclaimer is not limited to any other website, application, or hyper linked extension, form, or otherwise that stems from the Website. This general disclaimer is not limited by the provisions set out below.
- 19.2 Any information on the Website is provided in good faith and is presented on an "as is" basis.
- 19.3 VikingBet is of the belief that any information on the Website is accurate and current as the date that the information was placed on the Website, unless specified otherwise. We make no representation or warranty as to how reliable, accurate or complete any such information is. When considering whether to act on any information found on the Website, you should carefully consider the consequences of any such action and where appropriate seek advice. Advice sought should be tailored to your specific circumstances. You agree that you hold ultimate responsibility for your assessment of information on the Website, and you rely on it at your own risk. Additionally, we cannot and do not in any way warrant that you will receive uninterrupted or error free access to the Website or that the Website will otherwise be compatible with any hardware or software that may be used by you.
- 19.4 We are in no way responsible or liable to you or any other person for interference with or damage to your computer systems, software, or hardware in connection with our Website. You are solely responsible for the management of your own computer related systems, software, hardware, connectivity, or the like, and we recommend that you utilise reliable and up to date virus protection software. We will not be liable for any

losses incurred or cost associated with your connection with internet networks or any telecommunications service providers that you have engaged or any equipment or facilities you use to access our Website. You are responsible to ensure that your own computer or device is virus free and unaffected by its connection to our Website.

- 19.5 As a condition of the use of our Website you agree to not use our Website to hurt, harass, defame or the like any other person or user related to this Website, including any VikingBet staff. You agree to not cause to be published or publish any offensive or unlawful materials on or in respect of the Website, including any related public forum pages. This includes conduct (either singularly or repeated) directed at VikingBet staff, other Members, or the public at large, which VikingBet considers unreasonable, such as:
  - (a) offensive language;
  - (b) aggressive behaviour;
  - (c) overt racist remarks;
  - (d) overt sexual remarks;
  - (e) harassing remarks;
  - (f) attempted or actual bullying;
  - (g) abusive or threatening remarks or behaviour; and
  - (h) other similar unacceptable “trolling” or anti-social behaviour.
- 19.6 You agree to not engage in any activity or conduct that may negatively impact or damage in any way the Information Technology (**IT**) resources or services of VikingBet or any other person. For example, by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not otherwise attempt to gain unauthorised access to our Website or the Account of another Member.
- 19.7 You agree to not breach or attempt to breach any laws or regulations which may be applicable or become applicable in the use of our Website in your jurisdiction.
- 19.8 All intellectual property and material subject to copyright is the property of VikingBet, unless otherwise said or used on a fair and reasonable basis and or for the purposes of parody.
- 19.9 Subject to the *Copyright Act 1968* (Cth), this Website and its content, programming code, or the like, must not be reproduced, distributed, adapted, transmitted, or stored in a retrieval system without our prior consent. Further, you must not attempt to commercialise, or commercialise any information or data, obtained via our Website or related, linked services, pages, or otherwise. Should you wish to utilise or collaborate with VikingBet and use any of our copyright materials you should contact us first. We reserve the right to allow or deny permission to any of our copyright materials.

- 19.10 We make no warranties or representations that any external linked site that is found on our Website or related pages do not infringe intellectual property rights of a third party. A link from our Website does not constitute an endorsement by us of the use of that link, the company or organisation behind that link or the contents of the website reached using that link.
- 19.11 You agree to only use this Website and its relayed pages and linked services for a lawful purpose. We reserve the right to reasonably terminate your access to our Website at our sole discretion and without any prior notice to you.
- 19.12 This Website and its use are governed by the laws of the Northern Territory, Australia. You submit to the non-exclusive jurisdiction of the courts of the Northern Territory, Australia in connection with the Australian section of the Website and its use and these Website Terms (in accordance with clause 13.1).

## 20 MISCELLANEOUS

- 20.1 No failure or delay by us in exercising any right under these Terms will operate as a waiver of this right. Similarly, any single or partial exercise of any right will not preclude any further exercise of any of these rights or the exercise of any other right, unless so expressly stated.
- 20.2 If any terms are determined by any competent authority to be invalid, unlawful, or unenforceable to any extent, such term (or part of the term) will to that extent be severed from the remaining Terms which will continue to be valid to the fullest extent permitted by law.
- 20.3 Nothing in these Terms will be construed as creating any agency, partnership, or any other form of joint venture between you and us. These Terms do not confer any rights on any persons not party to these Terms unless otherwise expressly stated.
- 20.4 You provide your express consent for us to transact and communicate with you by electronic means.
- 20.5 You are not permitted to assign, transfer, charge or otherwise deal in your rights and/or obligations under the Terms without our prior express written consent. We are entitled to assign, transfer, charge or otherwise deal in our rights under these Terms as we see fit.

## 21 CASH OUT

- 21.1 Cash out is a product which allows you to take a return on your Bet prior to the market(s) in which you placed the Bet finalizing ("Cash Out").
- 21.2 Cash Out may be available to Members via our Website on selected sports, events, markets and Bet types. It is not available to all Members, Bet types, events or sports. we reserve the right to determine the sports, events, markets and Bet types which the Cash Out product will be offered. We also reserve the right to amend, suspend or remove Cash Out availability at any time on any market or to any Member.

21.3 While we will endeavour to make the Cash Out product available wherever possible, it may be unavailable from time to time. The Cash Out product availability will be usually shown as an icon on the Website (“**Cash Out Icon**”). You acknowledge and agree that we provide no guarantee as to its availability and will not be liable for any losses incurred due to the unavailability of the Cash Out product. We recommend that you do not place Bets with the intention of using the Cash Out product as a way of mitigating the liability of your Bet. All Bets will stand regardless of the availability of the Cash Out product.

21.4 Notwithstanding any other provision of these Terms, the Cash Out product will be unavailable:

- (a) where a market is suspended or closed; and
- (b) where the event has been completed or concluded;
- (c) where the Bet is a Multi Bet unless each individual leg or event within that Multi Bet is eligible for Cash Out; or
- (d) where the Bet was placed using bonus funds or in conjunction with another promotion offered by us.

21.5 Following any request to Cash Out your Bet (“**Cash Out Request**”), we will process the request in a timely manner. We will notify You whether such request was successful. We may choose to accept or deny your Cash Out Requests prior to its acceptance in our absolute discretion, having regard to a variety of factors, including but not limited to:

- (a) applicable laws and regulations;
- (b) a change in the market odds;
- (c) market suspensions;
- (d) the occurrence or non-occurrence of any event or events in respect of which the Bet was originally made and which may have already been completed.

21.6 You agree that making a Cash Out Request does not create a definitive or guaranteed right to settlement and that we may reject such request as set forth in these Terms and in accordance with applicable laws and regulations.

21.7 If a Cash Out Request is unsuccessful, a message will be shown advising you of this and a new Cash Out offer (if available) may be offered to you at our discretion. This new Cash Out offer may reflect the change in pricing or odds in the markets in question that occurred since the time you submitted the initial Cash Out requested.

21.8 If a Cash Out Request is successful, a ‘success’ message will be displayed on your Bet Slip, your Bet will be settled immediately, and the Cash Out value will be deposited into your Account. Following a successful request, the value returned to your account will be the higher of:

- (a) the amount shown or displayed on the Cash Out Icon; or
- (b) in circumstances where the Cash Out value increases (at our discretion) during the period between your initial request to use the Cash Out functionality and your subsequent Cash Out confirmation, the increased sum.

21.9 For the avoidance of doubt, you acknowledge and agree to the following:

- (a) the Cash Out value returned is inclusive of the original stake;
- (b) the Cash Out value will not be subject to a refund or reversal, unless otherwise determined by us in our sole discretion;
- (c) if a conflict occurs between the Cash Out value on the Cash Out Icon on the Website and the applicable Cash Out value contained in the Bet slip, the Bet slip shall govern and supersede the Website in all respects; and
- (d) the Cash Out value will fluctuate as the odds of your Bet increase and decrease over time.

21.10 The acceptance by us of a Cash Out Request is an agreement between us and you to end the original Bet early and will constitute a settlement of the original Bet and any subsequent events will have no impact on the amount returned to your Account.

21.11 If a Member requests a Cash Out of only a portion of a Bet (“**Partial Cash Out Request**”) and we accept that that request, the portion of the Partial Cash Out that has been accepted (the “**Partial Cash Out Amount**”) will be immediately settled and credited in accordance with this clause. The remaining stake (not included in the Partial Cash Out Amount calculation) will continue to function in the manner as it was initially made, except in respect of the Partial Cash Out Amount and related winnings.

21.12 You acknowledge and agree that the acceptance by us of a Cash Out Request (whether a Partial Cash Out Request or not) does not constitute the entry into a new bet.

21.13 All Cash Out transactions remain subject to our standard settlement and Bet acceptance procedures including our right to void the original Bet or require payment in accordance with these Terms.

21.14 If a Cash Out value (or a price relating to a Cash Out value) has been incorrectly offered, we reserve the right to take corrective measures to rectify such errors, including, where applicable, settling the Cash Out request for an amount equivalent to the Cash Out value which would have been available in the absence of such error.

**Version: 1.1**

**Date: 7 December 2023**

**Revision history:**

<b>No.</b>	<b>Version</b>	<b>Date of Revision</b>	<b>Approved by</b>	<b>Key Change(s) and Reference</b>
1	1.0	17 October 2023	Viking Gaming Pty Ltd	Initial Terms.
2	1.1	7 December 2023	Viking Gaming Pty Ltd	Cash Out terms included.

## BETTING RULES

### **PART A: GENERAL BETTING RULES**

- 22** These rules provide the terms and conditions for Betting when Members use the Account (**Betting Rules**) and must be read in conjunction with the Terms, which apply to your use of VikingBet's service provided in whatever form (e.g., via the Website or through whatever mechanism offered). Capitalised terms in these Betting Rules are as defined in the General Terms unless otherwise defined.
- 23** The Betting Rules are effective on and from 25 October 2023. These Betting Rules were last updated on 7 December 2023. You are advised to read these Betting Rules carefully. Your continued use of the VikingBet service means that you accept these rules, which form a binding legal agreement between you and VikingBet. If you do not agree to be bound by them, you should immediately exit the Website and refrain from using VikingBet's services.
- 24** Where any matter is not covered by these Betting Rules, VikingBet reserves the right to make a decision on an individual basis and as they see as reasonable and fair, with reference to all applicable laws and the Terms.

#### **25 Final Authority**

Subject to any Australian law, VikingBet records are the final authority in determining the validity and terms of any Bets accepted and the circumstances in which they were made.

#### **26 Betting Deadlines**

- 26.1** Clause 10 of the General Terms deals with (among other things) when Bets can be accepted and the consequences for Bets inadvertently or erroneously accepted after the commencement of an event. In addition to Clause 10 of the General Terms, VikingBet reserves the right to suspend or close markets before the commencement of an event.
- 26.2** If you have been paid winnings in error due to this clause 26 or clause 10 of the General Terms, you agree that VikingBet will void the Bet and notify you about the winnings paid in error. When the relevant Bet is voided, VikingBet will confirm to you any outstanding funds that are owed by you for the incorrect payment which is immediately due and payable.

#### **27 Suspension of Odds**

VikingBet reserves the right to suspend odds during an event due to a failed transmission or other technical related issues or if fraud is suspected.

#### **28 Multi Bets (otherwise known as Parlay, All-Up or Multi-Way Bets)**

- 28.1** A multi Bet (All-Up Bet) is the combination of numerous single bets which multiply the individual odds creating the total dividend (**Multi Bet**).
- 28.2** A Multi Bet will be settled in accordance with this clause 28.
- 28.3** If all legs in a Multi Bet win then the Multi Bet is settled as a winner and paid out at relevant odds, regardless of the number of winners.

28.4 If any leg in a Multi Bet loses then the Multi Bet is settled as a loss regardless of the other legs.

28.5 If any leg is postponed, cancelled, voided, or otherwise includes a non-runner and VikingBet determine that it is no longer to be included in the Multi Bet (**Change**) then the odds for that Changed leg are adjusted to \$1.00 (i.e. it does not impact the Multi Bet outcome but is just removed from the calculation of odds) and the total Multi Bet value is recalculated. Clause 28.3 and 28.4 then apply to the recalculated Multi Bet. The Multi Bet will still stand.

28.6 If all legs in a Multi Bet become a Change leg then the Multi Bet is void and the stake refunded.

28.7 VikingBet accepts Multi Bets up to 20 legs, including a combination of Racing and Sport events.

28.8 VikingBet's maximum dividend for this product is \$1,001.

28.9 Protest payout does not apply to Multi Bets, that is, any Multi Bet payout will be based on the final official placings regardless of any protest promotion or otherwise.

28.10 VikingBet's maximum payout on Multi Bets are as follows:

*Thoroughbred Racing*

Australian Metropolitan: \$40,000

Australian Provincial: \$20,000

All Other: \$10,000

*Greyhound Racing*

Australian: \$10,000

All Other: \$5,000

*Harness Racing*

Australian: \$10,000

All Other: \$5,000

*Cross Code Sport Multi-bet*

All: \$5,000

28.11 Should you place a subsequent tote Multi Bet that reflects the initial tote Multi Bet and will result in you exceeding the Multi Bet payout maximum set out in these Betting Rules, any subsequent tote Multi Bets will be void and wagers refunded.

28.12 A Multi Bet may include a Blended Bet leg (defined at Betting Rule 30). For a Blended Bet leg to be included in a Multi Bet, the Blended Bet leg price must be equal to or more than \$1.10. The following rules also apply where a Blended Bet leg is included in a Multi Bet:

- (a) in the event that a selection in a Blended Bet leg is scratched from a race, the odds of that leg are changed to \$1.0 and the total Multi Bet value is recalculated;
- (b) in the event of a dead heat involving a runner in the Blended Bet leg, and a runner not in the Blended Bet leg, the Blended Bet stake will get divided by the number of winners in the dead heat and paid out at the Blended Bet odds on the updated stake value;

- (c) in the event of a dead heat between a runner in the Blended Bet leg, and another runner from the same Blended Bet leg, the Blended Bet leg will be paid in full; and
- (d) where relevant deductions are applied to the individual runners, then the Blended Bet leg odds will be recalculated to apply the deductions to the Blended Bet odds as if the odds was not a Blended Bet.

*For example, if horse 1 is \$10 and horse 2 is \$10, then the Blended Bet selecting horse 1 and 2 to win will be \$5. If horse 1 and 2 run a dead heat for first, the Blended Bet will pay \$5. If horse 1 and 3 run a dead heat for first, the Blended Bet will pay \$2.50. If there is a deduction applied in relation to horse 1 of 15 cents and it wins, then the Blended Bet will pay \$3.75.*

## 29 Same Game and Same Race Multi Bets

- 29.1 Same game multis (**Same Game Multis**) are Multi Bets where the selections relate to the same event (e.g., all legs from the one game of football). Same Game Multis may be offered by us on selected sporting events (e.g., AFL, NRL and NBA) at our absolute discretion.
- 29.2 Same race multis (**Same Race Multis**) are Multi Bets where the selections relate to runners finishing first, second, third or fourth in the same race. Same Race Multis may be offered by us on select Australian and international racing events at our absolute discretion.
- 29.3 Unlike regular Multi Bets, the odds for Same Game Multis and Same Race Multis are not calculated by multiplying the odds for each individual selection. Instead, each of the selections made by you are sent to a pricing engine which calculates the odds for all of the selections to happen in the same race or game, based on the inter-relation of the selections in the Same Game Multi or Same Race Multi (as relevant).
- 29.4 For other related contingencies Betting Rule 31 will apply. The following will apply to Same Game Multis and Same Race Multis:
  - (a) Rules **Error! Reference source not found.** to **Error! Reference source not found.** will apply except for:
    - (i) the odds for Same Game Multi and Same Race Multi are calculated based on the interrelation of the selections in the bet and not a simple multiplication of odds for each selection; and
    - (ii) in the event one or more selections are voided in a Same Game Multi or Same Race Multi Bets, the bet will be cancelled, and the stake refunded to the Member.
  - (b) Same Game Multi and Same Race Multi Bets cannot be Cashed Out.
  - (c) In the event of a dead heat in one or more Same Game Multi or Same Race Multi Bet selection, normal Dead Heat Rules will apply.
  - (d) Deductions will apply to Same Race Multis where scratching(s) (i.e., of runners other than the selections in the Same Race Multi) occur after the bet has been placed.

## 30 Blended Bets

- 30.1 A blended bet involves a customer selecting multiple runners to win (or any other betting option made available by us at our sole discretion) from the same event and is offered at a single bundled price if any of the selected runners are successful (**Blended Bet**).
- 30.2 The minimum and maximum number of selections that a Member may include in a Bundle Bet for an event will be determined by us in our sole discretion.
- 30.3 For a Blended Bet to be placed, the Blended Bet price must be equal to or more than \$1.10.
- 30.4 A Blended Bet may only be placed on selected Win Only markets and selected racing events, at our absolute discretion.
- 30.5 In the event that a Blended Bet selection from the race is scratched, the Blended Bet will be cancelled and the stake refunded (unless the Blended Bet is a leg of a Multi Bet).
- 30.6 In the event of a dead heat between a runner selected in the Blended Bet, and a runner not selected in the Blended Bet, the stake will get divided by the number of winners in the dead heat and paid out at the Blended Bet odds.
- 30.7 In the event of a dead heat between a runner selected in the Blended Bet, and another runner selected in the same Blended Bet, the Blended Bet will be paid in full.
- 30.8 Where relevant deductions are applied to the individual selected, then the Blended Bet odds will be recalculated to reflect the deductions to be applied.

## 31 Related Contingencies

- 31.1 A related contingency is a Multi Bet where the outcome of one selection can contribute to the outcome of another selection (e.g. a two leg Multi Bet containing a AFL team to win the AFL Semi-Final combined with the same AFL team to win Premiership).
- 31.2 VikingBet reserves the right to determine which bets have related contingencies.
- 31.3 VikingBet does not accept a Multi Bet which has a related contingency and reserves the right to void, at its discretion, any Multi Bets placed on related contingencies. Bet combinations with related contingencies will be automatically blocked and unavailable to place in a Multi Bet during regular Bet placement. In instances where a Bet containing a related contingencies has been accepted in error, VikingBet will completely void the Multi Bet and return the stake.
- 31.4 In certain instances, VikingBet will make available combinations of permitted related contingencies for customers to place bets on.

## 32 Dead Heat Rule

- 32.1 A dead heat occurs when two or more competitors are officially declared to have finished equal (**Dead Heat**). This applies to both winners and place getters in a single event. Unless otherwise stated, any reference to the “Dead Heat Rule” (or the like) is a reference to the following:

(a) in the event of a Dead Heat where dividends were not offered by VikingBet on such an outcome, Bets will be paid at the face value of the ticket (total payout figure including the initial stake) (**F**) divided by the number of competitors tying for that place (**C**). Noting a payout on a Dead Heat will not be less than the customer's stake. That is:

$$\frac{F}{C}$$

(b) in the event of a Dead Heat where odds were offered by VikingBet on such an outcome (often listed as a draw), then all win or place bets are losers and the draw or Dead Heat option is paid as the winner.

### 33 Participation in event

33.1 Members who are participants in, or are associates of participants in, certain events (**Associated Events**), are likely to be subject to the rules, regulations, codes, agreements and/or guidelines made by the governing sporting body or racing industry that administers those Associated Events (**Regulations**).

33.2 If a Member is subject to the Regulations, it may only place Bets in accordance with those Regulations. If those Regulations preclude the Member from betting on events or any aspects of the Associated Events, the Member agrees that they will not Bet on those Associated Events or aspects of those Associated Events (as applicable).

33.3 The Member acknowledges and agrees that VikingBet will provide information to governing sporting bodies, racing industries and government authorities (**Authorities**) in accordance with written contracts between VikingBet and those Authorities in relation to the conduct of betting services and/or the supervision of the betting operations of VikingBet (**Authorities**), in respect of persons:

- (a) who are precluded by the Regulations from betting on any Associated Events or events or aspects of those;
- (b) whom VikingBet or any Authority has reasonable grounds to suspect is connected to a Member and that person or the Member is in breach of, the Regulations;
- (c) whom VikingBet or any Authority has reasonable grounds to suspect have engaged in conduct prejudicial to the interests of VikingBet or the Authority and who may have relevant knowledge concerning corruption within the relevant sport and/or race; and
- (d) whom VikingBet or an Authority believe have made unusual or suspicious Bets or have unusual or suspicious Betting trends or movements or other information which lead it to query the integrity of any of the events or Associated Events, or a person subject to the Regulations.

### 34 General Rules

34.1 Only points scored in the respective round / period / match will counts towards settlement of the relevant market.

34.2 The listed dates and times of fixtures are purely informational. VikingBet cannot guarantee accuracy. An incorrectly posted date and/or time is not grounds for voiding bets.

- 34.3 If a match, race, or event does not commence within 30 hours of its officially planned starting time, then all bets on that match, race or event will be void unless otherwise specified in these Betting Rules.
- 34.4 The result of a market will be the final determination by the governing body promptly following the event's completion. VikingBet does not recognise future protested or overturned decisions, subsequent investigations, or disqualifications.
- 34.5 The result of Bets on a game, match or event suspended after the start of competition will be decided according to the betting rules specified for that game, match or event (**Specific Betting Rules**). If nothing is specified in such Specific Betting Rules, clause 24 will apply.
- 34.6 Whenever the Authority in relation to the relevant event deems it fit to include any necessary rounds, matches, or series of matches following the end of the regular season (e.g. Play-offs, Play-outs, Postseason) in order to determine the classification, winners, League winners, promotion/relegation, etc., VikingBet will take into account the results and outcomes deriving from these matches for settlement purposes (when the selections/Bets refer to the final League classification, promotion, relegation, etc.).
- 34.7 All Bets on a market will be void if the venue is changed unless otherwise captured in these Betting Rules.
- 34.8 If a market includes exactly one or two names of competitors, then each listed competitor must participate in the match, game or event for the Bet to stand. If each listed competitor does not commence the match, game or event the bet will be void. If there are three or more competitors, this Rule is not relevant.
- 34.9 If a market is offered with 'the field' as a Betting option, the named team or competitor must beat every other competitor for a Bet on that competitor to win. If the listed competitor ties for a win, Bets on the matchup will be void;
- 34.10 Misspellings, typographical errors and teams changing names are not ground for Bets to be void as long as it is clear, in VikingBet's reasonable opinion, based on the context what the intended market was.
- 34.11 All settled markets are final after 72 hours and no queries will be entertained after that period of time. Within 72 hours after markets are settled, VikingBet will only reset or correct the results due to human error, system error or mistakes made by the referring results source, in accordance with the Terms.
- 34.12 Payouts for a winning bet is non-transferable and non-assignable.
- 34.13 In any sport, market or event where there is a flat line offered (i.e., 7.0), and the result falls on that flat number, all Bets are void and stakes refunded. Any affected Multi Bets will be recalculated excluding that leg; the Multi Bet will not be void.
- 34.14 Unless otherwise agreed, the maximum amount that may be paid out on any Bet (either single, exotic or Multi Bet) is \$15,000.
- 34.15 Regardless of clause 34.14, the maximum Bet that VikingBet is compelled to accept, at the odds it offers, is that Bet amount prescribed by law that when applied to the applicable odds offered and the circumstances of the Bet, would result in the maximum amount VikingBet is compelled by law to pay out on any Bet or series of Bets (**Betting Limit**).

- 34.16 "All-In Betting" means regardless of whether a competitor starts or completes the event in which a Bet is placed, all Bets stand, and no refunds will be payable or deductions apply.
- 34.17 In the case of all sports or other contests that involve a set length of play or time limit, players must play and the event must run to the conclusion of the designated time, to be considered official for Betting purposes unless declared otherwise by the official governing body for the relevant sport or captured in the Specific Betting Rules.
- 34.18 Subject to the Specific Betting Rules, overtime periods or extra time periods will count towards the final result.
- 34.19 In case of any contradictions in these Betting Rules and the Specific Betting Rules, the Specific Betting Rules will take precedence. In any case where there is ambiguity regarding the outcome VikingBet's decision will be final.

## **PART B – SPORTS AND NOVELTIES**

### **2 ATHLETICS**

- 2.1 Betting on the winner of an event is offered on an "All-In" basis. No refunds will be given for non-starters or for competitors who retire or are disqualified mid-meeting.
- 2.2 A participant that is disqualified due to an infringement (e.g. False Start) will be deemed to have taken part in the event.
- 2.3 In the event of a disqualification, the medals/podium ceremony will count as the final result and determine settlement of bets. In the absence of a medals ceremony bets will be settled on a first past the post basis.
- 2.4 For head-to-head matchups, both competitors must start the event.
- 2.5 If an event is postponed and rescheduled to occur within 24 hours of the original start time, all Bets will stand. If it is rescheduled for more than 24 hours later, all single Bets are void and wagers refunded while affected Multi Bets will be recalculated excluding that event or leg.
- 2.6 For the Olympic Games all events will be settled on the official IOC results. For all other athletics events settlement will be on the official IAAF results.
- 2.7 The final medals table will be used to settle bets on how many medals a country may win. Any subsequent changes to the medals table will not be taken into consideration.
- 2.8 Match and group betting: Bets will be settled on the highest finisher in the final of the relevant event and is decided on official Olympic/IAAF results. If none of the nominated athletes make the final, the winner will be deemed to be the athlete who progressed the highest in the round and if still undecided then by time achieved in the round in which both were eliminated. All bets are void if any athlete in a match/group bet fails to compete.

### **3 AUSTRALIAN RULES FOOTBALL (AFL)**

- 3.1 Payouts are based on the official declared result by the Australian Football League. Any extra time played is included for betting purposes. For matches without extra time, a draw is always included for margin betting and any bets placed on either team to win by a margin will be considered losing bets in the case of a draw. In these matches, any bet placed on either side at the head to head option is paid in accordance with the 'Dead Heat' rule i.e. half the face value of the ticket.
- 3.2 When a match is abandoned or postponed and played within 7 days of the original scheduled date, all bets stand. Once the 7 days have expired, all single bets are void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.
- 3.3 For all statistical based markets (e.g., Top Goal Scorer, Most Disposals etc.), statistics will be taken from the AFL website ([www.afl.com.au](http://www.afl.com.au)) for payout purposes.
- 3.4 Any bet on a player (e.g., First Goal scorer, Best on Ground, Most Disposals in a game, Most Goals in a game, ANZAC Day medallist, AFL Coaches' Association Best player of the match etc.) is refunded if they are not selected in the final 22 players for the relevant game. Players named as the "Medical Sub" do not constitute as a player in the starting line-up.
- 3.5 Where the venue of any match is changed, all single bets will be void and stakes refunded. Affected Multi Bets will be recalculated excluding that leg.
- 3.6 In the event of a finals match which includes extra time, all markets are paid after the extra time period, except for Margin betting (where the draw is an outcome at the original full time of the match) and HT/FT doubles.
- 3.7 Premiership markets will include any replays required. A premiership market will not be available once the two grand finalists are known. From this point on, only match betting on the Grand Final will be available.
- 3.8 For match betting on a Grand Final, the betting is specific to the match played. In the case of a draw, bets will be settled and will not carry over to any replay, and a new market will be framed for any subsequent matches.
- 3.9 Any bets placed on the "Most Losses" market, are paid on the team which losses the most games throughout the season. Points deducted because of breaches of rules or regulations are excluded for resulting purposes. In the event more than one team having the same number of losses, the position will be determined by "For and Against" as published by the governing body.
- 3.10 All bets placed on the Top-Vic and Top Non-Vic markets are resulted based on the following:
  - (a) when determining the Top-Vic and Top Non-Vic side for the season, the official AFL ladder will be used, including going to percentage where two or more teams finish on the same number of points;
  - (b) using the round 22 ladder ranking, clubs eliminated in week one of the finals will be ranked seventh and eighth;
  - (c) those eliminated in week two of the finals will be ranked fifth and sixth;
  - (d) the losers of the preliminary finals will finish third and fourth;

- (e) the AFL ranking system will determine which of the two teams eliminated on the same weekend will be ranked higher; and
- (f) if two teams are knocked out on the same weekend, the AFL rankings will determine the winner.

## **4 BADMINTON**

- 4.1 A match is deemed to have started with the first serve of the match. If the statutory number of games are not completed, all bets placed on the correct game result will be void.
- 4.2 In relation to Match Betting, the following will apply:
  - (a) in the event of a match starting but not being complete for any reason, all bets on the outcome of the match will be void;
  - (b) if there is a change to the total number of sets to be played, bets to win the match will stand; and
  - (c) all matches must start on the scheduled date for bets to stand. If a game has been postponed or cancelled then all bets are void.
- 4.3 In the event of a disqualification or retirement, all bets will be void unless the settlement of the bet has already been determined (e.g., if a game is abandoned in the 3rd game in a best of 3 game match, then bets on Over/Under Total Games are settled as winners/losers respectively since the match has gone to a decisive third game).
- 4.4 For Correct Set Score betting, in the event of a disqualification or retirement all bets will be void. If there is a change to the total number of sets to be played, bets will be void.
- 4.5 For Set Winner betting, the respective set must be completed for bets to stand.

## **5 BASEBALL**

- 5.1 Games are official after five innings of play. If the home team is leading, the game is official after 4.5 innings of play. The Money Line is paid on the official result of the game as ratified by the official MLB governing body.
- 5.2 For Run Line betting, the game needs to go nine innings or 8.5 innings if the home team is ahead for bets to stand.
- 5.3 For Run Totals betting, the game needs to go nine innings or 8.5 innings if the home team is ahead for bets to stand, with the exception being that at any time the Run Total is exceeded, the wager is official.
- 5.4 All bets stand regardless of whether there is a change in the nominated starting pitcher for either team.
- 5.5 If a game is abandoned or postponed to another date, wagers stand provided the match is played within 48 hours. If the match does not resume in that timeframe, single wagers are void and refunded, while affected Multi Bets will be recalculated excluding that leg.

- 5.6 First Half wagers are based on the first five innings, and the full five innings must be played, unless the home side is in front after 4.5 innings. In the event any market lands on the flat number, even if 0.0, all bets on the number will be void.
- 5.7 For First Innings wagers, both teams must complete their first innings for bets to stand.
- 5.8 Any bets placed on the Home v Away for the days play, i.e. winning side or total runs for the day, will be void if any game on that designated day does not reach its natural conclusion, i.e. the game must run at least 8.5 innings. If any game is cancelled or postponed then all bets for that game are also void. The bet is void regardless if the days totals have already been exceeded. If there is a pitching change this does not affect settlement for total days bets.
- 5.9 In the event of double-headers in the Australian Baseball League (ABL) or any other applicable league, all Game Number One are seven inning games and are priced and settled accordingly. In the event of the match being scheduled for the full nine innings all normal rules apply.
- 5.10 If any match is scheduled for seven innings (or any other match length) by the leagues governing body, and the match is not shortened due to weather or any other reason in play, all bets will stand even if there is nothing specified on the game itself.

## **6 BASKETBALL - INTERNATIONAL**

- 6.1 All bets on international basketball matches will be settled according to the official result as declared by the governing body of the event. Any subsequent amendments to the official result will be ignored for settlement purposes.
- 6.2 If the game is abandoned for any reason before the scheduled period of play is complete, all bets will be void except for those markets where an unconditional conclusion has been reached (for example first half total bets if the game reaches the second half).
- 6.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, all bets on that match will stand.
- 6.4 Overtime counts for all markets except for markets that strictly specify on the result within a quarter/half. (For example, fourth quarter winner, Second Half total points etc). Second Half markets do not include overtime. Fourth Quarter markets do not include overtime.
- 6.5 All bets are settled on the outright result (including overtime if required). Quarter and Half markets require the entire quarter or half to be played in full for bets to stand.
- 6.6 Margin and Halftime-Fulltime double markets include overtime unless the market otherwise expressly includes a Draw price.
- 6.7 Match Winner and Total Points Double and Line and Total Points Double includes overtime.
- 6.8 Highest scoring half wagers include overtime for the second half.
- 6.9 Outright markets include the playoffs unless otherwise specified. Conference winner and Tournament winner bets will be settled at the end of the play-offs. Conference rankings at the end of the regular season do not count. Division winner markets are regular season markets.

- 6.10 In all player performance markets, selected player must take the court for bets to stand. Final player performance statistics include overtime. Player prop, Head to Head, Trio and group markets must have all listed players take the court for bets to stand. Dead Heat rules apply to these markets.
- 6.11 In the event of a tie within the season long player statistic markets, Dead Heat rules apply. All players are available to be quoted for if not listed on site. If a player not listed in a market wins, that player falls under the "Quote Others" option and all bets on any other named players will be deemed as losing bets.

## **7 BASKETBALL – AUSTRALIA**

- 7.1 All bets on Australian domestic basketball matches will be settled according to the official result as declared by the governing body of the event. Any subsequent amendments to the official result will be ignored for settlement purposes.
- 7.2 If the game is abandoned for any reason before the scheduled period of play is complete, all bets will be void except for those markets where an unconditional conclusion has been reached (for example first half total bets if the game reaches the second half).
- 7.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, all bets on that match will stand.
- 7.4 Overtime counts for all markets except for markets that strictly specify on the result within a particular quarter (For example, fourth quarter winner, fourth quarter total points etc).
- 7.5 All bets are settled on the outright result (including overtime if required). Quarter and Half markets require the entire quarter or half to be played in full for bets to stand.
- 7.6 Second Half markets do not include overtime. Match Winner and Total Points Double include overtime. However, Highest scoring half wagers include overtime for the second half.
- 7.7 Line and Total Points Double and Margin and Halftime -Fulltime double markets include overtime unless the market expressly includes a Draw price.
- 7.8 Outright markets include the playoffs unless otherwise specified.
- 7.9 In all player performance markets, selected player must take the court for bets to stand.
- 7.10 Final player performance statistics include overtime.
- 7.11 Player prop Head to Head, Trio and group markets must have all listed players take the court for bets to stand. Dead Heat rules apply to these markets.
- 7.12 In the event of a tie within the season long player statistic markets, Dead Heat rules apply. All players are available to be quoted for if not listed onsite. If a player not listed in a market wins, that player falls under the "Quote Others" option and all bets on any other players will be deemed as losing bets.

## **8 BOXING**

- 8.1 Where a fight is abandoned or postponed, the bout must be fought within 14 days of the original scheduled date for wagers to stand. Once the 14 days have expired, all single wagers are void and refunded. Affected Multi Bets will be recalculated excluding that leg.
- 8.2 All wagers on either fighter to win will be decided by the judge's decision, which includes points, technical knockout (TKO), knock out (KO) or disqualification.
- 8.3 If a price is offered for the Draw, in the event of a Draw all wagers on either boxer to win will all be losing bets and the Draw will be the winning option. If there is a "technical draw" determined by the referee due to an accidental cut or similar, then the bout is deemed a no contest and all wagers will be refunded.
- 8.4 In "Pick the Round" betting, if a boxer fails to answer the bell, the fight will be deemed to have ended in the previous round.
- 8.5 If the scheduled number of rounds are changed, then all wagers are void and refunded.
- 8.6 The official stopping of a round before the sounding of the bell does not constitute a full round. A full round is only considered for wagering purposes to have been completed when the bell sounds signifying the end of the round.
- 8.7 An Over/Under (total) listed on a fight represents the total number of completed rounds. The halfway point of a round is at exactly one minute and thirty seconds into a three-minute round. Thus, 9 and a half rounds would be one minute and thirty seconds of the 10th round. The halfway point of a two-minute round is at the one-minute mark.

## **9 COMMONWEALTH GAMES**

- 9.1 All Bets will be settled on the official governing body results at the time of the medal/podium ceremony only. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets.
- 9.2 Unless otherwise stated in the market, all bets will be settled according to the Specific Rules for that sport.
- 9.3 The Dead Heat Rule applies to all markets.
- 9.4 All bets will stand where an event is postponed and played within 30 days of the original scheduled date, presuming that the postponed date is before the closing ceremony. Once the 30 days have expired, or the closing ceremony has been held (as the case may be) all single bets are void and Bets will be refunded while affected Multi Bets will be recalculated excluding that leg.
- 9.5 In the event of a match not taking place, bets of this match are deemed void.

## **10 CRICKET**

### **10.1 General**

- (a) All matches are settled on the official result of the cricket governing body for that match.
- (b) In Test Match cricket if the match finishes in a tie (i.e., the two teams having the same score), all bets on either team are paid as per the Dead Heat rule, while bets on the Draw are resulted as losing bets.

- (c) If a match is officially abandoned, (e.g., due to dangerous pitch conditions etc.) then all undecided bets on the match are void. Bets on Domestic First-Class matches (four or five day matches) will be paid on most points by the team.
- (d) In all forms of limited over cricket, if the match finishes in a tie, all bets are paid as per the Dead Heat rule, unless a subsequent tie-breaker method is used to determine the winner (e.g. Super-Over, Bowl-off etc). Therefore, the outcome will be settled on the result of this method. If the match is declared a 'no-result' bets are void. Note that all exotic betting options are resulted prior to any tiebreaker. If a match is transferred to a reserve day, all Bets will stand.
- (e) Should the intervention of rain (or any other delay) result in the number of overs being reduced from those initially scheduled at the time the bet was accepted, then all open Bets will be declared void granted that the reduction of any innings is of:
  - (i) one or more overs in a Twenty 20 match; and
  - (ii) two or more overs in other limited overs matches.

In any case that the reduction of any innings is less than one over in a Twenty 20 match, and less than two overs in other limited overs matches, bets will stand. Should the outcome of such offers be already decided before the interruption and no further play would possibly change the outcome of such bets, then these will be settled accordingly. Both players (or the player if only one player in bet type) must reach the crease or bowl a delivery for bets to stand. In first ball dot market, a wicket is not deemed a "dot".

- (f) Should the intervention of rain (or any other delay) result in the number of overs being reduced from those initially scheduled at the time the Bet was accepted, then all open Bets will be declared void granted that the reduction over the duration of the match is:
  - (i) four overs in a Twenty 20 match; and
  - (ii) 20 or more in other limited overs matches.

In a case that the reduction over the duration of the match is less than that set out above Bets will stand. Should the outcome of such offers be already decided before the interruption and no further play would possibly change the outcome of such Bets, then these will be settled accordingly. Both players (or the player if only one player in bet type) must reach the crease or bowl a delivery for Bets to stand.

- (g) Player must be in Starting XI for Bets to stand, but they do not have to face or deliver a ball. In the event of a tie, Dead Heat rules apply. For limited overs cricket, 50% of originally scheduled overs for the nominated innings must be completed for Bets to stand, unless target has been reached or team has been bowled out. In the event no wicket is taken at all in an innings, then all bets on "Most Wickets" markets for that innings are void. Bets on a player will be void if that player is not in the Starting XI.
- (h) The nominated team is the team batting. If there is any reduction in overs for the nominated team then all bets are void, unless the outcome has already been reached prior to any reduction in overs.

- (i) Player performance is an accumulation of points from their match performance. Points are the official result published on espncricinfo.com. One point per run scored with the bat, 10 points per catch taken in the field, 20 points per wicket taken with the ball, 25 points per stumping carried out by the wicket keeper, 30 points for a caught and bowled.
- (j) Super over points do not count towards Player Performance Points.
- (k) The nominated team is the team bowling. If there is any reduction in overs for the nominated team then all bets are void, unless the outcome has already been reached prior to any reduction in overs. Should the intervention of rain (or any other delay) result in the number of overs being reduced from those initially scheduled at the time the bet was accepted, then all open bets will be declared void granted that the reduction over the duration of the match is four overs in a Twenty 20 match, and 20 or more in other limited Overs matches. In a case that the reduction over the duration of the match is less than 4 overs in a Twenty 20 match, and of less than 20 overs in other limited overs matches bets will stand. Should the outcome of such offers be already decided before the interruption and no further play would possibly change the outcome of such bets, then these will be settled accordingly.

## 10.2 Test Match

- (a) If there is any reduction in overs for the nominated team then all bets are void, unless the outcome has already been reached prior to any reduction in overs. If a nominated batsman does not reach the crease, nor a nominated bowler bowl a delivery all bets on that player will be void.
- (b) Match result is paid on the official result. If your selected player is not in the Selected XI, the bet still stands.
- (c) For options with 2 players involved, if either player is not in the Starting XI, or reach the crease (but not necessarily face a ball)/bowl a ball all bets are off.
- (d) If a bet is involving a single player and fails to reach the crease/bowl a ball all bets will be refunded.
- (e) Market will be settled on if a player hits a six and takes a wicket. Players named in the starting eleven that do not bat/bowl are deemed to have taken part and bets on any such players are losers. Bets placed on any player not named in the starting eleven will be refunded. If the match loses more than 20% of overs then bets will be refunded unless outcome has already been reached. Super Over Catches and 6's do not count.
- (f) Bets refunded if either player doesn't open the innings in the openers markets: if rain intervenes and either batsman is not out for under 10 runs and no outcome has been reached, bets are void.
- (g) Bet is paid on the first boundary scored off the bat, for clarity any leg bye, bye, batsman running four do not count and any fours scored in these methods are disregarded for settlement purposes on this bet type.

- (h) Man of the Match will be paid first as per espncricinfo.com scorecard alternatively by official post-match presentation if not available on espncricinfo.com. Bets refunded if a selected player is not in Starting XI. Dead Heat Rule applies for joint winner. Bets void if no winner.
- (i) Pay on the team which has the most batsmen dismissed by Run Out. For the avoidance of doubt, if a customer backs "Australia (Most Run Outs)" and three Australian Batsmen are run out, and one English batsman is Run Out, the bet will be deemed a winner. Should the intervention of rain result in either side losing two or more overs from their innings, all bets on the market will be void.

#### **10.3 First Innings Lead**

- (a) Both teams must be bowled out or declare their first innings for bets to stand. In the event of a tie, Dead Heat rules apply.

#### **10.4 Series Correct Score**

- (a) If the number of matches to be played in a series changes from the number envisaged by the market offered, all bets are void.

#### **10.5 Top Series Run Scorer/Wicket Taker**

- (a) In the event of a tie the Dead Heat rule applies. Betting is 'All In' and bets will stand if at least one game has been completed in the series.

#### **10.6 Series Batting and Bowling match ups**

- (a) Both players must play 50% or more of the series matches for bets to stand.

#### **10.7 Top Team Batsman**

- (a) In a 2-innings match market applies to the first innings only, unless otherwise stated.

### **11 CYCLING (EXCLUDING MOTORCYCLING)**

- 11.1 Cycling bets are settled as per the official classification listing at the time of the podium presentation. Any overturned decisions are not recognised for betting purposes.
- 11.2 Outright markets are conducted on an "All-In" basis. No refunds will be given for non-starters. This will include any Group Betting where the number of competitors is 9 or more.
- 11.3 For any Head to Head bets, both cyclists must cross the starting line for bets to stand.
- 11.4 For any Head to Head bets, if a cyclist retires, the other cyclist who finishes the race is deemed the winner. If both cyclists retire, whoever retired second is deemed the winner. If this cannot be determined all bets are void.
- 11.5 For Team Matchups, all nominated riders of a team must start the event for bets to stand.

### **12 ELECTIONS AND POLITICS**

- 12.1 These general rules apply to betting on any international or domestic political fixture.

12.2 Initial officially declared election results will stand as the result of a market and any subsequent legal or constitutional challenges will not affect how the market is settled. VikingBet may withhold settlement at our discretion until any recounts and reruns have been finalised.

12.3 Bets on the general election winner will be settled on the result being the political party which gains the most seats in parliament, unless otherwise stated.

12.4 If VikingBet offers a market on a political position, for example next Prime Minister or next Speaker, then bet settlement will be based on the result being next person to permanently fill that role. Interim / temporary appointments will not count for settlement purposes, unless otherwise stated.

12.5 If there is a merger of two or more of the listed parties, or parties / candidates agree to run together prior to an election, then bets on markets involving those parties, which have been struck prior to the announcement, will be void.

12.6 Seat totals for each party will be settled in accordance with the result as declared by the agency in charge of organising, conducting, and supervising the election, following the declaration of all seats.

12.7 If VikingBet offers a market regarding 'most seats' the following rule applies. If a "Draw" price is offered, and the draw happens, then bets on each party or parties lose. If a draw is not offered and a draw happens, then bets on both party or parties are void.

12.8 If VikingBet offers a market on 'Next leader' the following rules apply:

- (a) during a Next Party Leaders/Next Prime Minister/Next President or similar market, odds are offered on the basis of "All in" basis unless otherwise stated. No stakes will be refunded for reasons of ineligibility, failure to stand, withdrawal, death of candidate or any other eventuality.
- (b) "Interim", "temporary " or "caretaker" leaders installed in advance of any scheduled leadership contest or official selection process will not count as a result.
- (c) "Next Prime Minister" will always be settled as whomever takes up office. Anyone invited to form government by the Monarch, Governor General or the like, will count as "Prime Minister" for these purposes.
- (d) If a Presidential election is delayed for any reason, all bets will stand and have action if an election is held within six months of the original scheduled polling day, or else the bets will be void.
- (e) Unless, otherwise stated, bets accepted in error after the polls have opened on the defined election date, may be void.

## 12.9 Australian Elections

- (a) **Australian Federal, State or Territory Politics – Winning Party:** Bet settlement will be based on the result being which party provides the Prime Minister, Premier or Chief Minister in the relevant election. We may delay settlement of any relevant markets until the final result is known. Coalition refers to the Liberal Party and National Party collectively.

(b) **Australian Federal, State or Territory Politics - Next Party Leader:** Bet settlement will be based on the result being the next person to permanently fill the role. Coalition refers to the Liberal Party and National Party collectively.

#### 12.10 United States of America - Presidential Election

(a) **Next President:** This market will not be offered or opened until the Republican and Democrat party nominees are finalised. This will be settled on the result being the winner as declared after the General Election for President, allowing for any relevant legal or constitutional challenges. In cases where there is any ambiguity relating to the result, we reserve the right to wait for the outcome of the subsequent Electoral College vote (usually in the December of that election year) and, if necessary, congressional counting of the electoral votes (usually in the January immediately following the meeting of the electors). If a different individual is ultimately inaugurated as President, that will not count as a result for settlement purposes.

(b) **Party nominees for President:** These will be settled on the results being the nominees as declared at the conclusion of the Party Conventions in an election year or any equivalent process should the standard convention not take place, regardless of whether that Party Convention is brokered or not.

(c) **US Presidential State Betting:** Will be settled on state-wide vote share, allowing for any relevant recounts or legal challenges. In cases where there is any ambiguity relating to the result, we reserve the right to wait for the lodgement of the Certificate of Ascertainment, the Certificate of Vote and, if necessary, congressional counting of the electoral votes.

#### 12.11 United Kingdom – General election

(a) **Voter Turnout:** Will be settled on UK wide turnout on polling day. Any subsequent delayed votes or reruns will not count.

(b) **Most Seats:** Betting in the event of a tie, clause 12.7 applies. Unless specified, the Speaker does not count, and Northern Ireland seats do not count.

(c) **Vote Share:** Betting will apply to Great Britain seats only (i.e. excluding Northern Ireland) unless otherwise specified.

(d) **Postponed/Re-run Seats:**

- (i) Any seat which requires a re-run for legal or other reason - the original declared result will stand for betting purposes. This also applies to by-elections.
- (ii) Any seat which requires a postponement of the vote to a later date and is not held on general election day, will still count for purposes of seat totals or majority betting. We may delay settlement of any relevant markets until the result of any affected seats are known.

(e) **Majority Betting:**

- (i) For a party to win an overall majority, they are required to win over half of the UK constituencies contested i.e. if 650 seats are contested, 326 are required for a majority.

- (ii) The Speaker will not count for any party totals. Any seats won in Northern Ireland will not count for either Labour, Conservatives or Liberal Democratic party totals. Candidates running under Labour Co-Op or similar affiliations will count for the respective parties.
- (iii) If the next general election is run under a significantly different electoral system (e.g. not single member first past the post voting constituencies) seat total bets and majority bets markets will be void. Most Seats markets will stand.

**(f) Party Leader Markets & Leadership Elections:**

- (i) Unless otherwise specified, temporary or "caretaker" leaders will not count.
- (ii) When betting is offered on Next Party Leaders/Next Prime Minister/ Next President or similar, odds are offered on the basis of "all in" unless otherwise stated. No stakes will be refunded for reasons of ineligibility, failure to stand, withdrawal, or any other eventuality.

## **13 DARTS**

- 13.1 At least three legs must be played or bets will be void unless otherwise specified.
- 13.2 Outright markets are conducted on an all-in basis. This means that no refunds will be given for non-starters.
- 13.3 If a tournament is abandoned or its location is altered, all wagers will be void.
- 13.4 In matches where a price for a draw is offered, bets on either player to win will be losing bets should the match be drawn.
- 13.5 All wagers are settled as per result at medal/podium ceremony. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets. All events will be settled on the official governing body results at the time of the medal/podium ceremony only.
- 13.6 Unless otherwise specified by VikingBet, no wagers will be accepted after the first throw of the match. Clause 26.1 applies in relation to the acceptance of such wagers.

## **14 GOLF**

- 14.1 Bets are refunded for any player that does not tee off in any tournament.
- 14.2 All Tournament Betting includes any playoff holes.
- 14.3 For the Place portion of Each Way bets and other placing bets (i.e. Top 10), the Dead Heat rule will apply for players tied for the bottom position.
- 14.4 When a tournament is shortened, wagers will be settled on the official result regardless of the number of rounds played. If any bets have been placed at the conclusion of a day's play in a tournament where there is no further play, those bets will be void and refunded.
- 14.5 If a tournament is officially abandoned or not completed within 14 days of commencement, all wagers are void unless a result has already been reached.

- 14.6 In all Tournament Group Betting and Tournament Head to Head markets (i.e. Tournament Head to Heads, Nationality, Tournament Group and Trio Betting), all players must complete 36 holes for bets to stand. Playoffs are excluded for betting purposes. All players must complete 18 holes for Round Match betting (i.e. Matchups, two and three Balls).
- 14.7 In any group market, the winner is the player who completes the most holes, and if the players have completed the same number of holes, the player with the lowest score is deemed the winner.
- 14.8 For any market featuring a player to lead at the end of round, that round must reach completion for bets to stand.
- 14.9 In any Make/Miss the Cut market, the player must complete at least 36 holes for bets to stand.
- 14.10 A player is deemed to have made the Cut, if the player is eligible to play the round after the Cut is made even if the player chooses not to play on.
- 14.11 For top x markets, all bets are paid after the completion of the nominated regulation holes. i.e. if six players make a playoff, all six players get paid at 5/6 of the face value of the ticket for the purposes of top five betting.
- 14.12 A player is not deemed to have completed the holes played in a round if they are not awarded a score for the round completed. If they are disqualified but still receive an official score, the round is deemed complete.

## **15 GRIDIRON (AMERICAN FOOTBALL)**

- 15.1 All bets are paid on the official final score, which includes any overtime that is played unless otherwise specified.
- 15.2 All matches must run to the completion of the designated normal time period, in order for bets to stand.
- 15.3 If a game is abandoned, postponed or otherwise moved to another date, the game must resume within 48 hours otherwise single bets are void and wagers will be refunded. Affected Multi Bets will be recalculated excluding that leg.
- 15.4 Where there is a flat line (i.e. 7.0), and the result falls on that flat number, all wagers are void and refunded. Affected Multi Bets will be recalculated excluding that leg.

## **16 HOCKEY**

### **16.1 General**

- (a) Overtime and shootout does not count unless specifically stated otherwise.
- (b) If a match is abandoned all single bets will be void, except for those markets which have been unconditionally determined. Any Multi Bet will be recalculated to exclude that leg. If an official result is declared, then all bets will stand.
- (c) If a match is not played on the scheduled date, all bets will be void.

### **16.2 Ice Hockey – American National Ice Hockey League (NHL)**

- (a) All matches must at least run to the completion of the designated normal time period (55 minutes) in order for bets to stand.
- (b) All Match Winner, Line and Totals markets include any overtime and shootout. If a shootout takes place to decide the outcome of a match, only one goal will be awarded to the winning team. The only market to be resulted at the conclusion of normal time is the Regulation Winner market (if offered).
- (c) Exact Game Result, Exact Winning Margin, First Goal of the Match and First Period/FT Doubles betting includes overtime and shootout.
- (d) Totals betting will be considered official for betting purposes once the nominated total has been exceeded, regardless of whether a match reaches the minimum time allowed for betting purposes.
- (e) In Handicap, Line and Totals betting where the number is a flat (whole) number, if the result lands on that flat number all wagers are void and refunded. Affected Multi Bets will be recalculated to exclude that leg.
- (f) In the Highest Scoring Period betting, overtime and shootouts are excluded and dead heat rule applies.

## **17 LAWN BOWLS**

- 17.1 Outright betting will be "all in", complete or not.
- 17.2 For Match Betting, in the event of a match starting but not being completed the player progressing to the next round will be deemed the winner. In the event of a walkover (e.g., one of the players withdrawn before a match) all bets on that match will be void.
- 17.3 For Set Betting, the full number of sets required to win the match must be completed. If the match is awarded to a player before the full number of sets are completed, set betting will be void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.
- 17.4 If a match is abandoned or postponed and rescheduled to take place within 48 hours of the original start time, your bet on that match will stand. If the match does not take place within 48 hours, your bet will be void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.

## **18 MOTOR RACING**

- 18.1 All bets placed on Motor Racing are settled as per podium presentation. Any overturned decisions after the podium presentation are not recognised for betting purposes.
- 18.2 All outright markets are conducted on an "All-In" basis. Therefore, no refunds are paid on any competitor who is a non-starter.
- 18.3 For Head to Head matchups, both drivers must cross the starting line for bets to stand.
- 18.4 On Safety Car "Yes/No" markets, a virtual safety car will not count as a Safety Car.
- 18.5 The Dead Heat rule will apply to first retirement bets, where more than one competitor retires on the same lap number.

## **19 NETBALL**

- 19.1 All bets on Match Winner, Line and Totals markets are paid on the official final score, which includes any overtime that is played unless otherwise specified.
- 19.2 All matches must run to the completion of the designated normal time period, in order for bets to stand.
- 19.3 All Margin Bets and Half Time/Full Time Doubles are paid on the result at the end of normal time. Extra time is not included.
- 19.4 If a match finishes in a draw and no extra time is played, all head to head bets are paid under the Dead Heat Rule.
- 19.5 If a game is abandoned, postponed or otherwise moved to another date, the game must resume within 48 hours, otherwise single bets are void and wagers will be refunded. Affected Multi Bets will be recalculated excluding that leg.

## **20 OLYMPIC GAMES (SUMMER AND WINTER)**

- 20.1 This clause will apply to both the Summer and Winter Olympics.
- 20.2 All events will be settled on the official IOC results at the time of the medal/podium ceremony only. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets.
- 20.3 Unless otherwise stated in the market or otherwise, all bets will be settled according to the Rules for the relevant sport.
- 20.4 The Dead Heat Rule applies to all markets.
- 20.5 All bets will stand where an event is postponed and played within 30 days of the original scheduled date, presuming that the postponed date is before the closing ceremony. Once the 30 days have expired, or the closing ceremony has been held (as the case may be) all single bets are void and wagers will be refunded while affected Multi Bets will be recalculated excluding that leg.
- 20.6 In the event of a match not taking place, bets of this match are deemed void.

## **21 OSCARS (ACADEMY AWARDS)**

- 21.1 Only the result announced during the relevant awards show will count for settlement purposes. Any subsequent change to the result will not be taken into account.

## **22 RUGBY**

### **22.1 General**

- (a) Payouts are based on the official declared result for the relevant governing body.
- (b) Full Time markets include any extra time.
- (c) Normal Time markets do not include any extra time.

- (d) Second Half markets do not include any extra time.
- (e) Dead Heat rules apply to any head to head bet that doesn't offer a draw or equivalent option.
- (f) When a match is abandoned or postponed and played within seven days of the original scheduled date, all bets stand. Once the seven days have expired, all single bets that have not already reached a conclusion are void and wagers will be void. Any Multi Bet will be recalculated to exclude that leg.
- (g) For Time of First/Last Try Markets, payouts are based on the official clock.
- (h) Any bets placed on the "Most Losses" market, are paid on the team which losses the most games throughout the season. Points deducted because of breaches of rules or regulations are excluded for resulting purposes. In the event of more than one team having the same number of losses, the position will be determined by "For and Against" as published by the governing body.
- (i) All bets placed on the Top-NSW and Top Non-NSW markets include any finals action. If more than one team gets eliminated in the same week of the finals then Dead Heat rules apply.
- (j) All bets placed on the Halfway leader market are decided at the halfway point of the season, unless a specific round is nominated. If two or more teams are on the same amount of competition points, the team with the best for and against are deemed the winner of this market.

## 22.2 Rugby League

- (a) All Try Scorer bets are based on who is recorded as the try scorer on the official governing body website. Even in the event of a Penalty Try if a player is awarded the try, they will be credited with the try for betting purposes. If no player is credited with a try, and only deemed a "Penalty Try" then this try is not counted in any player try scoring markets.
- (b) Any bet on a player is refunded if they are not in the squad of 17.
- (c) All bets placed on the Top-NSW and Top Non-NSW markets include any finals action. If more than one team gets eliminated in the same week of the finals then Dead Heat rules apply.
- (d) All bets placed on the Halfway leader market are decided at the halfway point of the season, unless a specific round is nominated. If two or more teams are on the same amount of competition points, the team with the best for and against are deemed the winner of this market.

## 22.3 Rugby Union

- (a) Payouts are based on the official declared result, including the end of any additional extra time. If the result of a match is a Draw after extra time, Dead Heat rules apply for Head to Head markets. Conditions do apply to some specific markets, namely with a Draw as any option. HT/FT Doubles and all Margin Bet types are resulted at the end of normal time, excluding any extra time played. A price for the Draw will always be included in Margin Betting.

- (b) If a match does not commence or is cancelled prior to the conclusion of the first half, all bets are void regardless of the official result. If a match is abandoned in the second half, the match result is paid and all other markets are void unless there has been an unconditional outcome reached.
- (c) Any bet on a player is refunded if they are not in the squad of 22.
- (d) In the case of a Penalty Try being the First Try – all First Try Scorer bets carry over to the Second Try. If a Penalty Try is the Last Try, all Last Scorer bets pay on the second last Try Scorer.
- (e) For Six Nations betting, the grand slam refers to a victory against all other teams in the competition. The Triple Crown refers to one of England, Scotland, Ireland or Wales defeating the three other teams in the market. Draws are not considered victories.
- (f) For the purposes of determining the outcome of any Try Conversion market, a penalty try will not be considered if seven points are automatically awarded (no conversion attempt). In this case, the outcome of any Try Conversion market will be determined based on the occurrence of the next five point try scored where a conversion attempt is made.

## **23 SNOOKER**

- 23.1 For bets to stand both players must start the match and the match must run to completion.

## **24 SOCCER**

- 24.1 All bets are paid on the result at the end of normal time. This includes any injury time added by the referee. Extra time and penalty shootouts do not count in determining the final result of any match where a Draw price is quoted.
- 24.2 For some matches, a "To Qualify/Progress or Tournament Winner" market may be available. For these markets, no Draw price is quoted therefore the result is paid at the conclusion of the match whether that be in normal time, extra time or after a shootout.
- 24.3 All exotic markets unless specified are always paid at the conclusion of normal time (including injury time).
- 24.4 When a match is abandoned or postponed and played within two days of the original scheduled date, all bets stand. Once the two days have expired, all single Bets that have not already reached a conclusion are void. Any Multi Bet will be recalculated to exclude that leg.
- 24.5 In the event a match does not run for 45-minute halves (plus injury time) all Bets on the match are void, unless the length of the halves is known well in advance of betting and the odds are priced accordingly.
- 24.6 For all "First Goal Scorer" and "To Score A Goal" markets, etc. – if no goals are scored all bets are deemed losers.
- 24.7 For the purposes of First Goal Scorer/ Any Time Goal scorer markets etc, an Own Goal is ignored for these markets. In the case of "First Goal Scorer" all bets carry over to the

second goal scorer. In the event there are no further goals scored all bets are deemed losers. For all other player-based goal scorer markets any own goal scored is ignored.

## **25 SURFING**

- 25.1 All bets stand regardless of the length of any delay or change of venue.
- 25.2 All outright markets are based on an "All-In" basis. No refunds will be given for non-starters.
- 25.3 For each-way betting, Dead Heat rules apply for surfers knocked out in the semi-final stage.
- 25.4 For Heat Betting, all surfers in that heat must enter the water for bets to stand.

## **26 TENNIS**

- 26.1 A match is deemed to have started with the first serve of the match. Tennis outright bets are accepted "all in" and if a player withdraws before or during a tournament the bet stands.
- 26.2 In the event of a match not taking place or if a player is given a walk over, bets on this match are void.
- 26.3 In the event of a change in the number of sets to be played, match bets, first set market bets will stand, all other markets will be void.
- 26.4 In the event of a retirement or disqualification prior to the completion of the match, all bets on completed service games & points will stand. All other markets, including match betting, will be void if there is a retirement or disqualification prior to completion of the match.
- 26.5 For any wager on handicap or total games, the match must run to conclusion or bets will be void, except if the result of either option is already determined.
- 26.6 All bets on the "Set Betting" market are void if the match does not run to completion. Except if there is no possible chance of the bet being successful (i.e. Back player X to win 2-0 and already lost first set prior to retiring).
- 26.7 First Set Score and First Set Winner bets are finalised on completion of the first set regardless if the remainder of the match runs to completion.
- 26.8 Match betting with handicap - it is possible for a player to lose the match but cover a minus handicap (i.e. Player A is -1.5 – if they lose the match 6-7, 6-0, 6-7 they will still cover the minus handicap).
- 26.9 In the event of a disqualification immediately following completion of a match but before the players have left the court (e.g., due to a conduct violation), all bets will stand and any bets on the disqualified participant(s) will be losing bets.

## **27 VOLLEYBALL (INCLUDING BEACH VOLLEYBALL)**

- 27.1 Unless otherwise specified, all bets are paid on the official result as per the governing body.
- 27.2 In the event of a match starting but not being completed for any reason, all bets on the outcome of the match will be void except for those markets that have been already determined (e.g., race to 10 points or winner of a specific game).
- 27.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, your bet on the match will stand unless cancelled by mutual consent. However, if a match in the World Championships is postponed bets will stand providing the match is rescheduled to take place before the closing ceremony of the Championships.
- 27.4 Subject to Rule 27.3, if the match is no longer playing at the venue advertised, your bet will still stand. This applies as long as the venue has not been changed to the opponent's ground (or in the case of international matches, as long as the venue remains in the same country).
- 27.5 In the event of a match not taking place or if a player/team is given a walkover, bets on that match are void.
- 27.6 In the event of a match which goes to the 'Golden Set' (aka Sixth Set), any points tallied will not count for settlement of that particular match.
- 27.7 For Set Betting (Correct Score), the bet refers to the correct final score in sets.
- 27.8 For Set Winner Betting, this bet refers to winner of a specific set. The respective set must be completed as per the rules of the individual competition for bets to stand.
- 27.9 For Nominated Finalists Betting, the finalists are the teams that contend the final regardless of how they get there, including decisions made by any governing bodies.
- 27.10 For Team to be Relegated Betting, the bet relates to the teams, which occupy the relegation places at the end of the season. All future changes, which may occur for whatever reason, are deemed irrelevant for this bet.
- 27.11 For Beach Volleyball specifically, in the event that any of the named players in a match change before the match starts then all bets will be void.

## **28 YACHTING**

- 28.1 Betting on the winner of an event is offered on an "All-In" basis. No refunds will be given for non-starters or for competitors who retire or are disqualified mid-race.
- 28.2 All wagers are settled as per result at medal/podium ceremony. In the event of a disqualification, all events will be settled on the official governing body results at the time of the medal/podium ceremony only.

## **PART C: RACING (INCLUDING THOROUGHBRED / HARNESS / GREYHOUNDS)**

### **29 General racing rules**

- 29.1 The VikingBet products and Bet types are intended for bona fide Members, that is, those Members who always act in good faith, sincerely, without fraud and who place Bets with VikingBet for the purpose of recreation and entertainment.

- 29.2 In accordance with our Licence and subject to applicable legislation, VikingBet reserves the right to refuse the whole or part of any Bet.
- 29.3 VikingBet adheres to all Minimum Bet Limits (**MBL**) prescribed by official Racing Bodies across all three codes being Thoroughbred Racing, Harness Racing and Greyhound Racing. VikingBet is not obliged or required to accept a Bet for more than the applicable MBL for the relevant jurisdiction at the relevant time.
- 29.4 Bets will be settled as per the official decision of Stewards on race day. Where a runner is subsequently disqualified or placing amended at a later date for any reason, the official result as declared by the Stewards on the day of the race will stand.
- 29.5 Content such as form guides and speed maps are an accessory that may contain errors. While we try to correct reported faults or incorrect content as soon as we reasonably can, we make no guarantee that our Betting platforms and any content within them are error free.
- 29.6 Where there are eight or more runners in a race, at the time a fixed odds Bet was made, a place dividend will be paid on first, second and third places.
- 29.7 Where there are seven, six, five, four or three runners in a race, at the time a fixed odds Bet was made, a place dividend will be paid on first and second places only.
- 29.8 When a Member has Bet on a Tote based product, Place wagers will pay down to however many placing's the major Australian TAB's determine as appropriate for that bet type. Major Australian TAB's are defined as the Victorian TAB (**VIC TAB**), the NSW TAB (**NSW TAB**), the Queensland TAB (**QLD TAB**).
- 29.9 If late scratching of a runner or runners reduces the field below three runners, all fixed odds bets are void (regardless of when the bet was placed) and will be refunded in accordance with these Rules.

## **30 Transfer, postponement, or abandonment of race**

- 30.1 Where a race meeting is transferred from one racecourse to another, all betting rules will apply as if the meeting was not transferred. In addition, the MBL will be for the course on which the meeting should have been held.
- 30.2 If a race meeting is postponed or abandoned, all single Bets on the postponed meeting are cancelled and stakes refunded. Affected Multi Bets will be recalculated excluding that leg.
- 30.3 Notwithstanding the above, regardless of whether a Futures event (All in betting) has been abandoned, postponed, or transferred from the original date, all Bets stand until the completion of the event.

## **31 Dead Heat**

- 31.1 In the event of a Dead Heat or Draw, where such an option was not offered for Betting purposes, the ticket will be paid out in accordance with the Dead Heat rule. If the bet was placed at the tote product, VikingBet pays on the re-framed TAB dividends.

## **32 Scratching and Deductions**

- 32.1 If a runner is scratched, all Bets placed after the declaration of the final field, will be refunded on that runner (providing the Bet was not placed prior to the barrier draw on an "All-in" basis). All other runners will be subject to a deduction, applicable to the face value of winning Bets where the Bet was placed at a fixed price, for either Win, Place or Each Way, as declared by the Stewards and in accordance with the relevant racing authority requirements. In the event of a horse being withdrawn late by order of the Stewards, all Bets will be paid as Stewards direct and in accordance with the relevant racing authority requirements, including deductions on remaining runners.
- 32.2 In the case of fixed price racing Bets, if the time of Bet placement is after the official time for the declaration of final acceptances for an event, but before VikingBet makes any adjustment to the prices it has set for the event following a withdrawal, those Bets will stand subject to VikingBet's scale of deductions as applying to the prices offered by VikingBet for the contestant at the time of its scratching.
- 32.3 In the event of a field reducing in size from eight or more runners to between seven and three runners, VikingBet will pay three dividends on all fixed odds place bets struck prior to the field being reduced. These wagers will be subject to relevant deductions as declared by the stewards.
- 32.4 If a client places a Fixed Odds Place Bet and there is only between three and seven runners then VikingBet only pays two dividends (i.e., first and second), regardless of whether the Tote pays three dividends (i.e., first, second and third) courtesy of late scratchings.

### **33 Win limits Generally**

- 33.1 The maximum win dividends payable for SP (defined below at 35.7), VIC TAB, NSW TAB, QLD TAB and Middle Tote (being the middle odds from the VIC TAB, NSW TAB and QLD TAB) are:
  - (a) \$51 for Greyhound Racing;
  - (b) \$51 for Harness Racing; and
  - (c) \$101 for Thoroughbred Racing.
- 33.2 VikingBet reserves the right to restrict the maximum dividend paid out for Win and Place Bets to \$101.

### **34 Calculation of Tote dividends and tote pool manipulation**

- 34.1 Where these Rules state that a dividend is to be paid as declared by a particular Tote, and that Tote fails to declare a dividend within ten (10) minutes of the other Australian Totes declaring a dividend, VikingBet will pay the dividend which is the lower of the dividends that were declared by the other Australian Totes.
- 34.2 VikingBet may cancel Bets where there are signs of pool manipulation which can include but is not limited to increase in pool size, dividends outside normal dividend combination parameters taking into consideration fixed odds of participants / runners.
- 34.3 VikingBet may place a limit on the payout (final odds) where there is reasonable suspicion of pool manipulation having occurred (e.g., Payout at the fixed odds SP place dividend or payout no greater than 100% higher than the next best Australian tote), subject to adjudication by NTRC.

34.4 If a tote pool goes down online and the pools are distorted, then VikingBet reserves the right to omit these dividends when paying out (e.g. if the NSW Tote pool is down, the higher of QLD TAB and VIC TAB will be paid for Best Tote Products. For Middle Tote products, the dividend will be deemed to be the lower of the two declared dividends).

34.5 In the event that one of VIC TAB, NSW TAB or QLD TAB for promotional reasons or otherwise, returns elevated dividends due to them foregoing their normal take-out margin, VikingBet reserves the right to declare its Best Tote dividends at the higher of the other two Australian Totes. Only "Win Only and Each Way" single wagers will be eligible (Multi Bets are ineligible) and VikingBet management decision on the matter will be absolute and final.

34.6 At the discretion of VikingBet management, Tote pools under \$1000 may be disregarded in the calculation of Best Tote and Middle Tote dividends. If this clause is relied on, Best Tote will be calculated using Middle Tote (assuming both Middle Tote pools are over \$1000) and Middle Tote will be calculated using the remaining Tote pools over \$1000 (if no Tote pool is over \$1000, the lowest Tote pool dividends will be paid).

35 Below is description of VikingBet's racing products on offer. Depending on the status of the race meeting, differing product will be available daily as stated on the VikingBet Website:

### 35.1 **Best Tote**

This product is the best of the VIC TAB, NSW TAB and QLD TAB. For any Win Only, Place Only or Each Way tote bet, all bets on Australian Racing codes are paid at Middle Tote.

### 35.2 **Exotics**

(a) VikingBet operates on the following Racing Exotics:

- (i) *Quinella* – A Quinella is when two runners are selected to place first and second in any order.
- (ii) *Exacta* – An Exacta is when two runners are selected to place first and second in the correct order.
- (iii) *Trifecta* – A Trifecta is when three runners are selected to place first, second and third in the correct order.
- (iv) *First Four* – A First Four is when four runners are selected to place first, second, third and fourth in the correct order.
- (v) For each of the Quinella, Exacta, Trifecta and First Four, if a selected runner is declared a "non-runner" or scratched after the Bet is confirmed, Bets will be refunded on every combination which includes the scratched runner and the combination stands and the Bet re-calculated without the scratched runner.
- (vi) *Quadrella* – A Quadrella is when the winners are selected in four consecutive races listed on the Quaddie Race card. If a selected runner is declared a "non-runner" or scratched after the Bet is confirmed, Bets will be partially refunded for that leg. It will not transfer to the substitute favourite.
- (vii) *Flexi Betting* – allows you to take a Quinella, Exacta, Trifecta, First Four or Quadrella at an outlay to suit your own budget. This way you can have multiple selections for a smaller outlay. Simply make your selections and

nominate the total amount you wish to spend on your Bet. Your Bet will cost whatever you choose – and if you win you will receive a percentage of the full \$1 Middle Tote dividend. For example, let's say you wish to box five runners in a Trifecta. This Bet would normally cost \$60 for a \$1 unit. If you decide you want to spend \$15, that's all it will cost. \$15 represents 25% of a full \$1 unit (total cost of \$60), meaning if successful, you will receive 25% of the full \$1 Middle Tote Trifecta dividend. Thus, if the winning Trifecta dividend is \$200 for \$1, you will collect \$50. The minimum Bet for Flexi Betting is \$1. For Flexi Betting, VikingBet pays all dividends and winning combinations as declared by the selected Tote subject to the limits set out in the remainder of clause 35**Error! Reference source not found.**

- (b) All Racing Exotics (Quinella, Exacta, Trifecta, First Four and Quadrella) are paid at the dividend declared by the Middle Tote.
- (c) In the unlikely event that the location where the wager is struck is not covered by all three Australia totes, the dividend will be paid at the lower dividend displayed by the totes covering the wager.
- (d) Notwithstanding the maximum win limits contained in clause 34.14, VikingBet reserves the right to limit the total payout to any individual(s) on any Bet type.
- (e) In the event of a Dead Heat for any of the place getters, there will be as many dividends as there are correct order combinations, with each winning combination to be calculated as the Middle Tote.
- (f) Unless otherwise stated, and subject to the remainder of Part A, clause 35 for Metropolitan Thoroughbred venues, for Quinellas, Exactas, Trifectas and First Fours, VikingBet pays the dividend and winning combinations as declared by the selected Tote to a maximum payout of [\$15,000] per Member per event.
- (g) Unless otherwise stated, and subject to the remainder of Part A, clause 35, for Quadrellas, VikingBet pays the dividend and winning combination as declared by the selected Tote to a maximum payout of \$10,000 in all non-metropolitan Thoroughbred venues, all Harness venues and all Greyhound venues per Member per event. In relation to Quadrellas on Metropolitan Thoroughbred venues, VikingBet pays the dividend and winning combinations as declared by the selected Tote to a maximum of \$15,000 per Member per event.
- (h) For all VikingBet Racing Exotics, where the event is in a location that is not covered by any Tote that is governed by an Australian State Government's regulations, the dividend and winning combinations declared will be settled to a maximum of \$5,000 per Member per event. Unless otherwise stated, for the purposes of these Terms, any race meeting conducted out of Australia will be deemed to be a non-metropolitan Thoroughbred venue. Where a leg of an Exotic Bet is abandoned or declared "no race", the dividend for that Exotic Bet will be paid or refunded in accordance with the Middle Tote dividend.

### 35.3 **Racing Derivatives**

- (a) These can include the following: Head To Head, Favourite Out, Favourite vs Field, Inside vs Outside, Half vs Half and Odds vs Evens.

- (b) For the avoidance of doubt, a winning selection in the Head to Head market must finish in the first four placings to be resulted as a winner.
- (c) In the event any runner is a late scratching after you have placed a Bet then your selection will be refunded.

#### 35.4 **Top Fluctuation**

- (a) This product is the best price declared by the official On-Course Bookmakers Fluctuation. Unless otherwise permitted by VikingBet, Top Fluctuation wagers:
  - (i) are only available up until 30 minutes to jump; and
  - (ii) maximum payout of \$5,000.

#### 35.5 **Best of the Best (BOB)**

- (a) This product is the Best of either, VIC TAB, NSW TAB and QLD TAB or the Official On-Course Top Fluctuation. Best of the Best (**BOB**) is available on selected Saturday Metropolitan Thoroughbred meetings, as displayed on the VikingBet website. Unless otherwise permitted by VikingBet, BOB wagers:
  - (i) are only available up until 30 minutes to jump; and
  - (ii) maximum payout of \$5,000.

#### 35.6 **Fixed Odds**

- (a) Fixed Win and Fixed Place odds are the odds received at time of placement. Fixed odds are available on the VikingBet website and may be subject to deductions where there is a late scratching. Once bets are confirmed, fixed odds are not subject to fluctuation.

#### 35.7 **Starting Price (SP)**

- (a) Starting Price (SP) is the official final bookmaker's price for a particular animal in a particular race. For all International Thoroughbred and Harness Racing, excluding French Racing, the final fixed price offered by VikingBet will be deemed as the Starting Price "SP". For all French Thoroughbred and Harness Racing where a Fixed Price is not offered by VikingBet, the official Starting Price "SP" will be as declared by the PMU (as per <http://www.horseraces.pmu.fr>). Starting Price (SP) for all other racing events will be the official final bookmaker's price as recorded.

### 36 **Schedule of Deductions (Victorian thoroughbred racing)**

- 36.1 For Victorian thoroughbred racing, deductions are standardised by Racing Victoria. In accordance with the Rules of Race Betting, the deductions on Victorian thoroughbred will be made based on the following:
  - (a) the methodology determined by Racing Victoria and communicated to VikingBet; or failing that, the following table:

Odd	Win	3 Place	2 Place	Double	Concession	Quinella
1.05	0.74	0.29	0.42	0.74	0.7	N/A
1.06	0.74	0.29	0.42	0.74	0.7	N/A
1.07	0.74	0.29	0.42	0.74	0.7	N/A
1.08	0.74	0.29	0.42	0.74	0.7	N/A
1.09	0.74	0.29	0.42	0.74	0.7	N/A
1.1	0.74	0.29	0.42	0.74	0.7	N/A
1.12	0.74	0.29	0.42	0.74	0.7	N/A
1.14	0.74	0.29	0.42	0.74	0.7	N/A
1.16	0.74	0.29	0.42	0.74	0.7	N/A
1.18	0.73	0.29	0.42	0.73	0.7	N/A
1.2	0.72	0.29	0.42	0.72	0.7	N/A
1.22	0.715	0.29	0.41	0.715	0.7	N/A
1.24	0.705	0.29	0.41	0.705	0.68	N/A
1.26	0.69	0.29	0.4	0.69	0.66	N/A
1.28	0.67	0.28	0.4	0.67	0.66	N/A
1.3	0.66	0.28	0.4	0.66	0.64	N/A
1.35	0.64	0.28	0.4	0.64	0.62	N/A
1.4	0.62	0.28	0.39	0.62	0.61	N/A
1.45	0.6	0.27	0.39	0.6	0.59	N/A
1.5	0.58	0.27	0.39	0.58	0.56	N/A
1.55	0.56	0.27	0.38	0.56	0.55	N/A
1.6	0.54	0.26	0.38	0.54	0.53	N/A
1.65	0.52	0.26	0.37	0.52	0.52	N/A
1.7	0.5	0.26	0.37	0.5	0.5	N/A
1.75	0.48	0.25	0.36	0.48	0.48	N/A
1.8	0.46	0.25	0.36	0.46	0.47	N/A
1.85	0.45	0.25	0.35	0.45	0.46	N/A

Odd	Win	3 Place	2 Place	Double	Concession	Quinella
1.9	0.44	0.24	0.35	0.44	0.45	N/A
1.95	0.43	0.24	0.34	0.43	0.43	N/A
2	0.42	0.24	0.34	0.42	0.42	0.7
2.05	0.41	0.23	0.33	0.41	0.41	0.7
2.1	0.4	0.23	0.33	0.4	0.4	0.7
2.15	0.39	0.23	0.32	0.39	0.39	0.7
2.2	0.38	0.23	0.32	0.38	0.38	0.65
2.25	0.37	0.23	0.32	0.37	0.38	0.65
2.3	0.36	0.22	0.31	0.36	0.37	0.65
2.35	0.35	0.22	0.31	0.35	0.37	0.65
2.4	0.34	0.21	0.3	0.34	0.36	0.65
2.45	0.33	0.21	0.3	0.33	0.35	0.65
2.5	0.32	0.21	0.29	0.32	0.35	0.65
2.6	0.31	0.21	0.29	0.31	0.33	0.65
2.7	0.31	0.2	0.29	0.31	0.31	0.6
2.8	0.3	0.2	0.28	0.3	0.31	0.6
2.9	0.29	0.19	0.26	0.29	0.3	0.6
3	0.27	0.19	0.26	0.27	0.29	0.55
3.1	0.26	0.19	0.25	0.26	0.28	0.55
3.2	0.26	0.19	0.25	0.26	0.27	0.55
3.3	0.25	0.18	0.24	0.25	0.26	0.55
3.4	0.24	0.18	0.24	0.24	0.25	0.5
3.5	0.23	0.18	0.23	0.23	0.25	0.5
3.6	0.22	0.17	0.23	0.22	0.24	0.5
3.7	0.21	0.17	0.22	0.21	0.24	0.5
3.8	0.2	0.16	0.22	0.2	0.23	0.5
3.9	0.19	0.16	0.21	0.19	0.23	0.45

Odd	Win	3 Place	2 Place	Double	Concession	Quinella
4	0.19	0.16	0.21	0.19	0.22	0.45
4.2	0.18	0.15	0.2	0.18	0.21	0.45
4.4	0.18	0.14	0.19	0.18	0.21	0.4
4.6	0.16	0.14	0.18	0.16	0.2	0.4
4.8	0.15	0.13	0.17	0.15	0.19	0.4
5	0.15	0.13	0.17	0.15	0.18	0.4
5.5	0.13	0.12	0.16	0.13	0.17	0.35
6	0.12	0.12	0.15	0.12	0.16	0.35
6.5	0.11	0.11	0.14	0.11	0.14	0.3
7	0.1	0.1	0.13	0.1	0.14	0.3
7.5	0.09	0.1	0.12	0.09	0.12	0.25
8	0.08	0.1	0.11	0.08	0.12	0.25
8.5	0.08	0.09	0.11	0.08	0.11	0.25
9	0.07	0.08	0.1	0.07	0.11	0.2
9.5	0.07	0.08	0.1	0.07	0.09	0.2
10	0.07	0.07	0.08	0.07	0.09	0.2
11	0.06	0.07	0.07	0.06	0.08	0.16
12	0.05	0.06	0.07	0.05	0.08	0.16
13	0.05	0.04	0.06	0.05	0.07	0.16
14	0.04	0.04	0.06	0.04	0.07	0.14
15	0.03	0.04	0.05	0.03	0.06	0.12
16	0.03	0.04	0.04	0.03	0.06	0.12
17	0.03	0.03	0.04	0.03	0.06	0.12
18	0.03	0.03	0.04	0.03	0.05	0.12
19	0.02	0.02	0.03	0.02	0.04	0.1
20	0.02	0.02	0.03	0.02	0.04	0.1
21	0.02	0.02	0.03	0.02	0.04	0.08

Odd	Win	3 Place	2 Place	Double	Concession	Quinella
26	0.02	0.02	0.03	0.02	0.03	0.08
31	0	0	0	0	0.03	0.06
41	0	0	0	0	0.02	0.04
51	0	0	0	0	0.02	0.04

### 37 Schedule of Deductions (for non-Victorian thoroughbred racing)

37.1 For all racing, not including Victorian thoroughbred racing, the following schedule of deductions will be used to determine the relevant deductions.

Odds	Win	3 Place	2 Place
1.05	0.75	0.3	0.44
1.06	0.75	0.3	0.44
1.07	0.75	0.3	0.44
1.08	0.75	0.3	0.44
1.09	0.75	0.3	0.44
1.10	0.75	0.3	0.44
1.12	0.75	0.3	0.44
1.14	0.75	0.3	0.44
1.16	0.75	0.3	0.44
1.18	0.74	0.3	0.44
1.2	0.73	0.3	0.43
1.22	0.72	0.3	0.43
1.24	0.71	0.30	0.43
1.26	0.70	0.30	0.42
1.28	0.68	0.29	0.42
1.3	0.66	0.29	0.41
1.35	0.64	0.29	0.41
1.4	0.62	0.28	0.41

Odds	Win	3 Place	2 Place
1.45	0.60	0.28	0.40
1.5	0.58	0.28	0.40
1.55	0.56	0.28	0.39
1.60	0.54	0.27	0.39
1.65	0.52	0.27	0.38
1.70	0.50	0.27	0.38
1.75	0.48	0.26	0.37
1.80	0.46	0.26	0.37
1.85	0.45	0.26	0.36
1.90	0.44	0.25	0.36
1.95	0.43	0.25	0.35
2.00	0.42	0.25	0.35
2.05	0.41	0.23	0.33
2.10	0.41	0.23	0.33
2.15	0.39	0.23	0.32
2.20	0.38	0.22	0.32
2.25	0.38	0.22	0.32
2.30	0.37	0.22	0.31
2.35	0.36	0.21	0.31
2.40	0.35	0.21	0.30
2.45	0.34	0.21	0.30
2.50	0.33	0.20	0.29
2.60	0.32	0.20	0.29
2.70	0.31	0.20	0.29
2.80	0.30	0.18	0.28
2.90	0.29	0.18	0.26

Odds	Win	3 Place	2 Place
3.00	0.28	0.18	0.26
3.10	0.27	0.18	0.26
3.20	0.26	0.17	0.25
3.30	0.25	0.17	0.24
3.40	0.24	0.17	0.24
3.50	0.23	0.16	0.23
3.60	0.22	0.16	0.23
3.70	0.21	0.16	0.22
3.80	0.20	0.15	0.22
3.90	0.19	0.15	0.21
4.00	0.19	0.15	0.21
4.20	0.18	0.14	0.20
4.40	0.17	0.14	0.19
4.60	0.16	0.13	0.18
4.80	0.15	0.13	0.17
5.00	0.14	0.13	0.16
5.50	0.13	0.12	0.16
6.00	0.12	0.11	0.14
6.50	0.11	0.10	0.13
7.00	0.10	0.09	0.12
7.50	0.09	0.08	0.11
8.00	0.08	0.07	0.10
8.50	0.08	0.07	0.09
9.00	0.07	0.06	0.08
9.50	0.07	0.06	0.07
10.00	0.06	0.05	0.06

Odds	Win	3 Place	2 Place
11.00	0.06	0.05	0.06
12.00	0.05	0.04	0.05
13.00	0.05	0.04	0.05
14.00	0.05	0.04	0.05
15.00	0.04	0.04	0.05
16.00	0.04	0.04	0.05
17.00	0.03	0.03	0.04
18.00	0.03	0.03	0.04
19.00	0.02	0.02	0.03
20.00	0.02	0.02	0.03
21.00	0.02	0.02	0.03
26.00	0.02	0.02	0.03
31.00	0.00	0.00	0.00
41.00	0.00	0.00	0.00
51.00	0.00	0.00	0.00

### **38 Racing Futures Events – Thoroughbred, Greyhound & Harness**

38.1 Futures betting is available on selected Thoroughbred, Greyhound, and Harness events. There are two types of Futures events:

- (a) Pre-Nominations; and
- (b) Nominations

38.2 *Pre-Nominations* - All bets placed prior to the official nominations being declared are accepted on a Refund If Not Nominated basis. (i.e., refunds will be provided for runners who are not officially nominated in an event after first nominations are taken). The rules for these events will be displayed on the race card indicating 'Refund If Not Nominated'. No deductions apply for bets placed on these events.

38.3 *Nominations* - All bets placed prior to the declaration of Final Field are accepted on the basis that the event is All In. (i.e., no refunds will be provided for runners who do not take their place in the final field). The rules for these events will be displayed on the race card indicating 'All In'. No deductions apply for bets placed on these events.

38.4 *Abandoned, Transferred and Postponed Meetings* - Regardless of whether a Pre-Nominations or Nominations Futures event is abandoned, postponed, or transferred

from the original date, all bets stand until the completion of the event. If the event is postponed and not held within seven days or less of the day of the original date, all bets will be refunded. If new nominations are taken for the event, all bets shall be refunded.

38.5 *Protest Payout* - Protest payout only applies to bets placed on Final Field markets. All Racing Futures events are not eligible for the Protest Payout.

**Version: 1.1**

**Date: 7 December 2023**

**Revision history:**

No.	Version	Date of Revision	Approved by	Key Change(s) and Reference
1	1.0	25 October 2023	Viking Gaming Pty Ltd	First version
2	1.1	7 December 2023	Viking Gaming Pty Ltd	Updates to Tennis settlement rules